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SABA SOFTWARE INC  
Form 10-Q  
April 16, 2001

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SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

☒ QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED FEBRUARY 28, 2001

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

FOR THE TRANSITION PERIOD FROM \_\_\_\_\_ TO \_\_\_\_\_

0-19395  
(Commission File number)

SABA SOFTWARE, INC.  
(Exact Name of Company as Specified in Its Charter)

DELAWARE  
(State or other jurisdiction of  
incorporation or organization)

94-3267638  
(I.R.S. Employer  
Identification No.)

2400 BRIDGE PARKWAY,  
REDWOOD SHORES, CA  
Address of principal executive offices)

94065-1166  
(Zip Code)

(650) 696-3840  
(Company's telephone number, including area code)

Indicate by check mark whether the Company: (1) has filed all reports  
required to be filed by Section 13 or 15(d) of the Securities Exchange Act of  
1934 during the preceding 12 months (or for such shorter period that the Company  
was required to file such reports), and (2) has been subject to such filing  
requirements for the past 90 days. Yes ☒ No ☐

On March 31, 2001, 44,993,153 shares of the Company's Common Stock, \$.001  
par value, were outstanding.

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SABA SOFTWARE, INC.  
FORM 10-Q

QUARTER ENDED FEBRUARY 28, 2001  
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## PART 1 FINANCIAL INFORMATION

### ITEM 1. FINANCIAL STATEMENTS

SABA SOFTWARE, INC.  
CONDENSED CONSOLIDATED BALANCE SHEETS  
(IN THOUSANDS)  
(UNAUDITED)

| FEBRUARY 28,<br>2001 | MAY 31,<br>2000 |
|----------------------|-----------------|
| -----                | -----           |

ASSETS

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## Current assets:

|                                                 |           |           |
|-------------------------------------------------|-----------|-----------|
| Cash and cash equivalents .....                 | \$ 19,768 | \$ 74,033 |
| Short-term investments .....                    | 24,226    | 4,893     |
| Accounts receivable, net .....                  | 18,541    | 9,876     |
| Prepaid expenses and other current assets ..... | 1,327     | 1,078     |
|                                                 | -----     | -----     |
| Total current assets .....                      | 63,862    | 89,880    |
| Property and equipment, net .....               | 8,221     | 6,860     |
| Other assets .....                              | 1,076     | 965       |
|                                                 | -----     | -----     |
| Total assets .....                              | \$ 73,159 | \$ 97,705 |
|                                                 | =====     | =====     |

## LIABILITIES & STOCKHOLDERS' EQUITY

### Current liabilities:

|                                                       |          |          |
|-------------------------------------------------------|----------|----------|
| Accounts payable .....                                | \$ 3,510 | \$ 4,906 |
| Accrued expenses .....                                | 14,806   | 8,061    |
| Deferred revenue .....                                | 16,677   | 10,973   |
| Current portion of capital lease obligations .....    | 1,561    | 850      |
|                                                       | -----    | -----    |
| Total current liabilities .....                       | 36,554   | 24,790   |
| Deferred revenue .....                                | 741      | 1,125    |
| Notes payable and other long-term liabilities .....   | 1,658    | 1,036    |
| Capital lease obligations, less current portion ..... | 2,099    | 2,050    |
|                                                       | -----    | -----    |
| Total liabilities .....                               | 41,052   | 29,001   |

### Stockholders' equity

|                                                  |           |           |
|--------------------------------------------------|-----------|-----------|
| Preferred stock .....                            | --        | --        |
| Common stock .....                               | 45        | 44        |
| Additional paid-in capital .....                 | 163,790   | 161,078   |
| Deferred stock compensation .....                | (11,720)  | (24,541)  |
| Notes receivable from stockholders .....         | (860)     | (1,042)   |
| Accumulated deficit .....                        | (119,208) | (66,864)  |
| Accumulated other comprehensive income .....     | 60        | 29        |
|                                                  | -----     | -----     |
| Total stockholders' equity .....                 | 32,107    | 68,704    |
|                                                  | -----     | -----     |
| Total liabilities and stockholders' equity ..... | \$ 73,159 | \$ 97,705 |
|                                                  | =====     | =====     |

See accompanying notes.

SABA SOFTWARE, INC.  
CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS  
(IN THOUSANDS, EXCEPT PER SHARE DATA)  
(UNAUDITED)

THREE MONTHS ENDED

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|                                                                              | FEBRUARY 28,<br>2001 | FEBRUARY 29,<br>2000 | FEBRUARY 28,<br>2000 |
|------------------------------------------------------------------------------|----------------------|----------------------|----------------------|
|                                                                              | -----                | -----                | -----                |
| Revenues:                                                                    |                      |                      |                      |
| License .....                                                                | \$ 6,896             | \$ 2,600             | \$ 17,600            |
| Services .....                                                               | 7,627                | 2,602                | 20,602               |
|                                                                              | -----                | -----                | -----                |
| Total revenues .....                                                         | 14,523               | 5,202                | 38,202               |
|                                                                              | -----                | -----                | -----                |
| Cost of revenues:                                                            |                      |                      |                      |
| Cost of license .....                                                        | 12                   | --                   | --                   |
| Cost of services .....                                                       | 5,674                | 2,493                | 16,493               |
|                                                                              | -----                | -----                | -----                |
| Total cost of revenues .....                                                 | 5,686                | 2,493                | 16,493               |
|                                                                              | -----                | -----                | -----                |
| Gross profit .....                                                           | 8,837                | 2,709                | 21,709               |
|                                                                              | -----                | -----                | -----                |
| Operating expenses:                                                          |                      |                      |                      |
| Research and development .....                                               | 4,534                | 4,093                | 15,093               |
| Sales and marketing .....                                                    | 13,973               | 8,371                | 40,371               |
| General and administrative .....                                             | 2,541                | 1,534                | 7,534                |
| Amortization of deferred stock compensation and<br>other stock charges ..... | 3,273                | 5,024                | 12,024               |
|                                                                              | -----                | -----                | -----                |
| Total operating costs and expenses .....                                     | 24,321               | 19,022               | 76,022               |
|                                                                              | -----                | -----                | -----                |
| Loss from operations .....                                                   | (15,484)             | (16,313)             | (54,313)             |
| Interest income and other, net .....                                         | 406                  | 238                  | 2,238                |
|                                                                              | -----                | -----                | -----                |
| Net loss .....                                                               | \$ (15,078)          | \$ (16,075)          | \$ (52,075)          |
|                                                                              | =====                | =====                | =====                |
| Basic and diluted net loss per share .....                                   | \$ (0.35)            | \$ (1.04)            | \$ (1.04)            |
|                                                                              | =====                | =====                | =====                |
| Shares used in computing basic and diluted net loss<br>per share .....       | 42,863               | 15,521               | 42,863               |
|                                                                              | =====                | =====                | =====                |

See accompanying notes.

## SABA SOFTWARE, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (IN THOUSANDS) (UNAUDITED)

NINE MONTHS  
-----  
FEBRUARY 28,  
2001  
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|                                                                             |             |
|-----------------------------------------------------------------------------|-------------|
| Operating activities:                                                       |             |
| Net loss .....                                                              | \$ (52,344) |
| Adjustments to reconcile net loss to net cash used in operating activities: |             |
| Depreciation and amortization .....                                         | 2,029       |
| Amortization of deferred stock compensation .....                           | 12,821      |
| Issuance of common stock for services .....                                 | --          |
| Loss on disposal of assets .....                                            | --          |
| Changes in operating assets and liabilities                                 |             |
| Accounts receivable .....                                                   | (8,677)     |
| Prepaid expenses and other current assets .....                             | (249)       |
| Accounts payable .....                                                      | (1,396)     |
| Accrued expenses .....                                                      | 6,745       |
| Deferred revenue .....                                                      | 5,320       |
| Other liabilities .....                                                     | 622         |
|                                                                             | -----       |
| Net cash used in operating activities .....                                 | (35,129)    |
|                                                                             | -----       |
| Investing activities:                                                       |             |
| Purchases of available-for-sale short-term investments .....                | (35,382)    |
| Maturities and sales of available-for-sale short-term investments .....     | 16,092      |
| Purchases of property and equipment .....                                   | (1,624)     |
| Increase in other assets .....                                              | (140)       |
|                                                                             | -----       |
| Net cash used in investing activities .....                                 | (21,054)    |
|                                                                             | -----       |
| Financing activities:                                                       |             |
| Proceeds from issuance of preferred stock .....                             | --          |
| Proceeds from issuance of common stock .....                                | 2,713       |
| Proceeds from issuance of treasury stock .....                              | --          |
| Collections on notes receivable from stockholders .....                     | 182         |
| Principal payments under capital lease obligations .....                    | (977)       |
|                                                                             | -----       |
| Net cash provided by financing activities .....                             | 1,918       |
| Effect of exchange rate changes on cash .....                               | --          |
|                                                                             | -----       |
| (Decrease) increase in cash and cash equivalents .....                      | (54,265)    |
| Cash and cash equivalents, beginning of period .....                        | 74,033      |
|                                                                             | -----       |
| Cash and cash equivalents, end of period .....                              | 19,768      |
|                                                                             | -----       |
| Short-term investments, end of period .....                                 | 24,226      |
|                                                                             | =====       |
| Total cash, cash equivalents and short-term investments, end of period .... | \$ 43,994   |
|                                                                             | =====       |
| Supplemental disclosures of non-cash transactions:                          |             |
| Equipment purchased under capital lease obligations .....                   | \$ 1,737    |
|                                                                             | =====       |
| Common stock issued for notes receivable from stockholders .....            | \$ --       |
|                                                                             | =====       |
| Warrant issued for purchase of preferred stock for financing .....          | \$ --       |
|                                                                             | =====       |

See accompanying notes.

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## SABA SOFTWARE, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

### 1. BASIS OF PRESENTATION

The accompanying unaudited condensed consolidated financial statements include the accounts of Saba Software, Inc. and its subsidiaries (Saba, us or we), and, in the opinion of management, reflect all adjustments (consisting only of normal recurring adjustments) necessary to fairly state Saba's consolidated financial position, results of operations, and cash flows as of and for the dates and periods presented. The condensed consolidated balance sheet as of May 31, 2000 has been prepared from Saba's audited consolidated financial statements.

These unaudited condensed consolidated financial statements should be read in conjunction with Saba's audited consolidated financial statements included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on August 29, 2000 and our unaudited condensed consolidated financial statements included in our Quarterly Reports on Form 10-Q filed with the Securities and Exchange Commission on October 16, 2000 and on January 16, 2001. The results of operations for the three and nine months ended February 28, 2001 are not necessarily indicative of results for the entire fiscal year ending May 31, 2001 or for any future period.

### 2. BASIC AND DILUTED NET LOSS PER SHARE

Basic and diluted net loss per share information for all periods is presented under the requirements of Statement of Financial Accounting Standards (SFAS) No. 128, "Earnings per Share". Basic earnings per share has been computed using the weighted-average number of shares of common stock outstanding during the period, less shares that may be repurchased, and excludes any dilutive effects of options, warrants, and convertible securities. Potentially dilutive issuances have been excluded from the computation of diluted net loss per share as their inclusion would be anti-dilutive.

Pro forma net loss per share has been computed as described above and also gives effect, under Securities and Exchange Commission guidance, to the conversion of preferred shares not included above that automatically converted to common shares immediately prior to the closing of our initial public offering in April 2000.

The calculations of historical and pro forma basic and diluted net loss per share are as follows (in thousands, except per share amounts):

|                                                          | THREE MONTHS ENDED   |                      | NI              |
|----------------------------------------------------------|----------------------|----------------------|-----------------|
|                                                          | FEBRUARY 28,<br>2001 | FEBRUARY 29,<br>2000 | FEBRUAR<br>2000 |
| HISTORICAL                                               |                      |                      |                 |
| Net loss.....                                            | \$ (15,078)          | \$ (16,075)          | \$ (52,         |
|                                                          | =====                | =====                | =====           |
| Weighted-average shares of common stock outstanding..... | 44,604               | 17,935               | 44,             |
| Weighted-average shares of common stock subject          |                      |                      |                 |
| to repurchase.....                                       | (1,741)              | (2,414)              | (1,             |
|                                                          | -----                | -----                | -----           |

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|                                                                                                                              |           |             |       |
|------------------------------------------------------------------------------------------------------------------------------|-----------|-------------|-------|
| Weighted-average shares of common stock used in computing basic and diluted net loss per share.....                          | 42,863    | 15,521      | 42    |
|                                                                                                                              | =====     | =====       | ===== |
| Basic and diluted net loss per share.....                                                                                    | \$ (0.35) | \$ (1.04)   | \$ (  |
|                                                                                                                              | =====     | =====       | ===== |
| PRO FORMA                                                                                                                    |           |             |       |
| Net loss.....                                                                                                                |           | \$ (16,075) |       |
|                                                                                                                              |           | =====       |       |
| Weighted-average shares of common stock outstanding used in computing basic and diluted net loss per share (from above)..... |           | 15,521      |       |
| Adjustment to reflect the effect of the conversion of preferred stock from the date of issuance.....                         |           | 19,568      |       |
|                                                                                                                              |           | -----       |       |
| Weighted-average shares of common stock used in computing pro forma basic and diluted net loss per share.....                |           | 35,089      |       |
|                                                                                                                              |           | =====       |       |
| Pro forma basic and diluted net loss per share.....                                                                          |           | \$ (0.46)   |       |
|                                                                                                                              |           | =====       |       |

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### 3. OTHER COMPREHENSIVE INCOME (LOSS)

Saba reports comprehensive loss in accordance with SFAS No. 130, "Reporting Comprehensive Income." In fiscal 2000, Saba's components of comprehensive loss consist of net loss and foreign currency translation adjustments. For the three and nine months ended February 28, 2001, Saba's components of comprehensive loss consist of net loss, foreign currency translation adjustments and net unrealized gain on available-for-sale securities.

The following table sets forth the calculation of comprehensive loss for all periods presented (in thousands):

|                                          | THREE MONTHS ENDED   |                      | NINE MONTHS ENDED    |                  |
|------------------------------------------|----------------------|----------------------|----------------------|------------------|
|                                          | FEBRUARY 28,<br>2001 | FEBRUARY 29,<br>2000 | FEBRUARY 28,<br>2001 | FEBRUARY<br>2000 |
| Net loss .....                           | \$ (15,078)          | \$ (16,075)          | \$ (52,344)          | \$ (33,7         |
| Foreign currency translation gain (loss) | 577                  | 11                   | (12)                 |                  |
| Unrealized gain on investments .....     | 4                    | --                   | 43                   |                  |
|                                          | -----                | -----                | -----                | -----            |
| Comprehensive loss .....                 | \$ (14,49)           | \$ (16,064)          | \$ (52,313)          | \$ (33,7         |
|                                          | =====                | =====                | =====                | =====            |

### 4. SEGMENT INFORMATION

Saba operates primarily in a single operating segment, providing software and services that increase human and business performance through human capital development and management.

Geographic Information

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Saba operates in North America, Europe and Asia-Pacific. Approximately 31% and 21% of revenues were derived from outside North America in the three and nine months ended February 28, 2001, respectively. In the three and nine months ended February 29, 2000, less than 10% of revenues were derived outside North America. At February 28, 2001, 14% of Saba's assets were located outside North America as compared to less than 10% at February 29, 2000.

### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The statements contained in this Report on Form 10-Q that are not purely historical in nature are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, including, without limitation, statements regarding our expectations, hopes, intentions, beliefs and strategies regarding the future. Such forward-looking statements include, but are not limited to, statements regarding revenues from the Saba Learning Exchange; expected operating expenses, non-cash expenses and losses; reduction in operating expenses in response to economic conditions; the expansion of our business, operations and personnel; the United States economy; the non-sustainability of prior growth rates, research and development, sales and marketing, and general and administrative expenses; the length of our sales cycles; the sufficiency of our cash resources and credit facilities and our ability to raise additional funds; the lack of a material impact of SFAS No. 133 on us; our ability to hedge exposure to foreign currency risks; the concentration of our revenues from Saba Learning Enterprise; our release of enhanced and improved versions of our products and services; the use of our cash resources and credit facilities; and our intent to pursue acquisitions. These forward-looking statements involve risks and uncertainties including, but not limited to, the commercial viability of Saba Learning Exchange; our limited operating history; the severity and duration of the downturn in the United States economy; changes in the sales cycle; demand and pricing of our products and services; the effectiveness of and our ability to execute our business strategy; customer retention; personnel recruitment and retention; our ability to manage growth; competitive products and services; the complexities of conducting business globally; the acceptance, use and improvement of the Internet; Internet security; government regulation; technological change; our ability to release enhanced versions of our products; product defects; infringement of third party rights; ability to enforce proprietary rights; natural or technical disasters; our dependence on third parties; access to capital; acquisition challenges; and year 2000 problems. Actual results could differ materially from those projected in any forward-looking statements as a result of these risks and uncertainties, or for the reasons detailed below under the caption "Factors That May Affect Future Operating Results" and in other sections of this Report on Form 10-Q, and in our reports on Form 10-Q, 8-K and 10-K as filed with the Securities and Exchange Commission from time to time. All forward-looking statements included in this Report on Form 10-Q are based on information available to us

on the date of this Report on Form 10-Q, and we assume no obligation to update the forward-looking statements, or to update the reasons why actual results could differ from those projected in the forward-looking statements.

The following discussion should be read in conjunction with our audited consolidated financial statements and the notes thereto and Management's Discussion and Analysis of Financial Condition and Results of Operations included in our Annual Report on Form 10-K filed with the Securities and

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Exchange Commission on August 29, 2000 and our unaudited condensed consolidated financial statements included in our Quarterly Reports on Form 10-Q filed with the Securities and Exchange Commission on October 16, 2000 and on January 16, 2001.

### OVERVIEW

#### General

We are a provider of software and services that enable businesses and governments to create and deploy global networks over the Internet that increase human and business performance through human capital development and management. We provide an Internet-based software platform and related services that enable organizations to procure and deliver learning and systematically close knowledge and competency gaps across their extended enterprises. At the same time, we offer learning providers a global marketing and distribution channel.

We commenced operations in April 1997 and, through March 1998, focused substantially all of our efforts on research activities, developing our products and building our business infrastructure. We shipped our first Saba Learning Enterprise software application and began to generate revenues from software license fees, implementation and consulting services fees and support fees in April 1998. We began to operate Saba Learning Exchange in December 1999. To date, we have not generated significant revenues from the Saba Learning Exchange.

#### Sources of Revenues and Revenue Recognition

To date, we have generated revenues primarily from licensing Saba Learning Enterprise and providing related services, including implementation, consulting, support and education. In the future, in addition to such license and services revenues, we intend to pursue transaction-based and other forms of revenues from Saba Learning Exchange.

Our license agreements generally provide that customers pay a license fee based on a specified number of learners and the type of software modules licensed. Customers can subsequently pay additional license fees to allow additional learners to use previously licensed modules or to license additional modules. Customers that license Saba Learning Enterprise generally enter into one year support agreements pursuant to which they are entitled to receive software upgrades, error corrections and telephone and web-based assistance, usually for a fixed fee.

Although we primarily provide implementation and consulting services on a time and materials basis, a significant portion of these services have been provided on a fixed fee basis. For fixed-price contracts involving significant professional services, revenues are recognized using the percentage of completion method using the ratio of labor hours incurred to total expected labor hours as the measure of progress towards completion. We also provide professional services on a time and materials basis. We recognize revenues on time and materials contracts as the services are provided.

We recognize license revenues in accordance with the provisions of American Institute of Certified Public Accountants Statement of Position (SOP) 97-2, "Software Revenue Recognition" as amended by SOP 98-4, "Deferral of the Effective Date of Certain Provisions of SOP 97-2" and SOP 98-9, "Modification of SOP 97-2, Software Revenue Recognition, With Respect to Certain Transactions." Prior to November 30, 1999, we had not established vendor-specific objective evidence of fair value for support and therefore, recognized revenues from license agreements ratably over the contract period if there was persuasive evidence of an arrangement, the software was delivered, collection was probable, and the fee was fixed or determinable. Subsequent to November 30, 1999 we

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generally provide for additional software platforms during the initial term of our contracts and therefore, recognize revenue ratably over the initial term, generally twelve months, beginning upon contract signing. We invoice customers for license and support fees in accordance with individual contract terms. Payment terms generally require payment of the license fees and first year support fees 30 days from the effective date of the contract. For contracts that provide for additional rights beyond the initial delivery date, revenue is recognized ratably over that period.

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If an agreement includes both license and service elements, the license fee is recognized beginning on delivery of the software. Support revenues are recognized ratably over the term of the support contract, typically one year.

### Cost of Revenues

Our cost of revenues includes cost of our license revenues and cost of our services revenues. Our cost of license revenues includes the cost of software manuals and documentation, production media and shipping costs. Our cost of services revenues includes salaries and related expenses for our professional services organization. Because our cost of services revenues is greater than cost of license revenues, cost of revenues as a percentage of total revenues will fluctuate based on the mix of software and services sold.

### Operating Expenses

Our operating expenses are classified into three general operational categories: research and development, sales and marketing and general and administrative. In addition, our operating expenses include amortization of deferred stock compensation and other stock related charges.

We classify all charges to the research and development, sales and marketing and general and administrative expense categories based on the nature of the expenses. Each of these three categories includes commonly recurring expenses such as salaries, employee benefits, travel and entertainment costs, and allocated communication, rent and depreciation costs. We allocate these expenses to each of the functional areas that derive a benefit from such expenses based upon their respective headcount. The research and development category of operating expense also includes purchased technology. The sales and marketing category of operating expenses also includes sales commissions and expenses related to public relations and advertising, trade shows and marketing collateral materials. The general and administrative category of operating expenses also includes allowances for uncollectible accounts receivable and administrative and professional services fees.

In connection with the granting of stock options to, and restricted stock purchases by, our employees, we recorded deferred stock compensation totaling approximately \$38.4 million as of February 28, 2001. This amount represents the difference between the exercise or purchase price, as applicable, and the deemed fair value of our common stock for financial accounting purposes on the date these stock options were granted or purchase agreements for restricted stock were signed. This amount is included as a component of stockholders' equity and is being amortized by charges to operations over the vesting period of the stock options or restricted stock. During the three and nine months ended February 28, 2001, we amortized \$3.3 million and \$12.8 million, respectively, of deferred stock compensation and we had cumulatively amortized \$26.7 million of the \$38.4 million recorded. The amortization of the remaining deferred stock compensation will result in additional charges to operations through fiscal 2004.

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### History of Losses

We have incurred significant losses and negative cash flows from operations since our inception. As of February 28, 2001, we had an accumulated deficit of \$119.2 million. Although our revenues have increased on a quarterly basis since May 31, 1998, we have not achieved profitability and cannot be certain that we will be able to sustain these growth rates or realize sufficient revenues to achieve profitability. Although we may attempt from time to time to reduce operating expenses in response to the downturns in the United States economy, we generally expect to incur significantly greater operating expenses. We also expect to incur substantial non-cash expenses relating to stock based compensation. As a result, we expect to incur significant losses for the foreseeable future and will need to generate significantly higher revenues in order to achieve profitability. If we achieve profitability, we may not be able to sustain it.

We had 535 full-time employees at February 28, 2001. We intend to hire a significant number of employees in the future. This expansion places significant demands on our management and operational resources. To manage this rapid growth, we must invest in scalable operational systems, procedures and controls. We must also be able to recruit qualified candidates to manage our expanding operations. We expect future expansion to continue to challenge our ability to hire, train, manage and retain our employees. Additional personnel will also increase our operating expenses in the foreseeable future.

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### Limited Operating History

We have a limited operating history that makes it difficult to forecast our future operating results. We believe that period-to-period comparisons of our operating results should not be relied upon as predictive of future performance. Our prospects must be considered in light of the risks, expenses and difficulties encountered by companies at an early state of development, particularly companies in new and rapidly evolving markets, such as human capital development and management, electronic commerce and Internet software. We may not be successful in addressing these risks and difficulties. Although we have experienced significant growth in revenues in recent periods, we do not believe that prior growth rates are sustainable or indicative of our future operating results.

### RESULTS OF OPERATIONS

THREE AND NINE MONTHS ENDED FEBRUARY 28, 2001 AND FEBRUARY 29, 2000

#### Revenues

Total revenues increased to \$14.5 million for the three months ended February 28, 2001 from \$5.2 million for the three months ended February 29, 2000. For the nine months ended February 28, 2001, revenues increased to \$37.6 million from \$10.4 million for the nine months ended February 29, 2000. The growth in revenues period-over-period reflects our relatively early stage of development and is primarily attributable to our expanding sales force and increased average first year contract value. We do not expect revenues to increase at the same rate in the future. During the three and nine months ended February 28, 2001 and February 29, 2000, no customer represented more than 10% of our revenues.

License revenues increased to \$6.9 million, or 47% of total revenues, for the three months ended February 28, 2001, from \$2.6 million, or 50% of total revenues, for the three months ended February 29, 2000. For the nine months ended February 28, 2001, license revenues increased to \$17.0 million from \$4.5

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million for the nine months ended February 29, 2000. The increases in the dollar amounts of license revenues in both the three- and nine-month periods are primarily attributable to increases in sales of licenses to new customers resulting from increased headcount in our sales force.

Services revenues increased to \$7.6 million, or 53% of total revenues, for the three months ended February 28, 2001, from \$2.6 million or 50% of total revenues, for the three months ended February 29, 2000. For the nine months ended February 28, 2001, services revenues increased to \$20.6 million from \$5.9 million for the nine months ended February 29, 2000. The increases in the dollar amounts of services revenues are primarily attributable to increased implementation and billable consulting headcount providing services in connection with increased license sales and support services sold to our new customers.

Deferred license and services revenues reflected on our consolidated balance sheet were \$17.4 million at February 28, 2001 as compared to \$12.1 million at May 31, 2000. Our consolidated balance sheet at February 28, 2001 reflects a reduction in our accounts receivable, and a corresponding reduction in our deferred revenue, of \$3.5 million of uncollectible deferred revenue from signed contracts. Because we generally recognize license revenues ratably over the initial term of our contracts, the reduction did not have any impact on our results of operations as such amounts were not yet recognized into revenue.

The mix of license and services revenues as a percentage of total revenues has varied significantly due to our relatively early stage of development.

We have seen a rapid and increasingly severe downturn in the United States economy during the second and third quarters of fiscal 2001. While we expect this economic downturn to continue well into the fourth quarter of fiscal 2001, there can be no certainty as to the severity or duration of this downturn. We also cannot predict the extent and timing, if any, of the impact of the economic downturn in the United States on economies in other countries and geographic regions in which we conduct business. If the economic conditions in the United States continue or worsen or if wider or global economic slowdowns occur, the demand for our products and services may be reduced. Not only may these economic slowdowns reduce our customers' and prospects' budgets for our products and services, but also they may adversely affect our customers' ability to pay for our products and services. Accordingly, these economic slowdowns may have a material adverse impact on our business, operating results and financial condition.

### Cost of Revenues

Total cost of revenues increased to \$5.7 million for the three months ended February 28, 2001, from \$2.5 million for the three months ended February 29, 2000. For the nine months ended February 28, 2001, total cost of revenues increased to \$16.2 million from \$5.2 million for the nine months ended February 29, 2000. To date, our cost of software license revenues has been insignificant. The increases in the amounts of cost of revenues are primarily attributable to the hiring of additional employees to support increased customer demand for our implementation, consulting and support services. Cost of services revenues represented 74% of services revenues for the three months ended February 28, 2001 and 96% of services revenues for the three months ended February 29, 2000. For the nine months ended February 28, 2001, cost of services revenues represented 79% of services revenues and 89% of services revenues for the nine months ended February 29, 2000. The decreases in the cost of services as a percentage of services revenues is primarily attributable to improved

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utilization rates of new employees as they complete required training on Saba products and implementation methodologies and an increased blended rate per hour on sales of services to our customers.

### Operating Expenses

Research and development. Research and development expenses increased to \$4.5 million for the three months ended February 28, 2001, from \$4.1 million for the three months ended February 29, 2000. For the nine months ended February 28, 2001, research and development expenses increased to \$15.5 million from \$10.3 million for the nine months ended February 29, 2000. The increases are primarily attributable to increases in the number of employees engaged in research and development. To date, all software development costs have been expensed in the period incurred.

Sales and marketing. Sales and marketing expenses increased to \$14.0 million for the three months ended February 28, 2001 from \$8.4 million for the three months ended February 29, 2000. For the nine months ended February 28, 2001, sales and marketing expenses increased to \$40.1 million from \$16.9 million for the nine months ended February 29, 2000. These increases are primarily attributable to our Saba marketing brand launch and campaign and increases in the number of employees in our sales and marketing organizations and related costs, such as increased sales commissions and costs associated with the establishment of sales offices in additional domestic and international locations.

General and administrative. General and administrative expenses increased to \$2.5 million for the three months ended February 28, 2001 from \$1.5 million for the three months ended February 29, 2000. For the nine months ended February 28, 2001, general and administrative expenses increased to \$7.6 million from \$3.5 million for the nine months ended February 29, 2000. The increases are primarily attributable to increases in the number of executive, finance and administrative employees, as well as increases in allowances for doubtful accounts and the amount of administrative and professional services fees, including temporary staffing, legal and accounting fees.

Amortization of deferred stock compensation. During the three and nine months ended February 28, 2001, we recorded deferred stock amortization of \$3.3 million and \$12.8 million, respectively. During the three and nine months ended February 29, 2000, we recorded deferred stock amortization of \$5.0 million and \$8.5 million, respectively.

Interest income and other, net. Interest income and other, net consists of interest income, interest expense and other non-operating expenses. Interest income and other, net increased to \$406,000 for the three months ended February 28, 2001, from \$238,000 for the three months ended February 29, 2000. For the nine months ended February 28, 2001, interest income and other, net increased to \$2.3 million from \$394,000 for the nine months ended February 29, 2000. These increases are attributable primarily to interest income from average invested cash balances, partially offset by interest expense related to equipment loans, the proceeds of which were used to purchase computer equipment, leasehold improvements, software and office furniture and equipment.

Our results of operations could vary significantly from quarter to quarter. If revenues fall below our expectations, we will not be able to reduce our spending rapidly in response to the shortfall. We anticipate that our sales will continue to have long sales cycles. Therefore, the timing of future customer contracts could be difficult to predict, making it very difficult to predict revenues between quarters, and our operating results may vary significantly.

Other factors that could affect our quarterly operating results include those described below and under the caption "Factors That May Affect Future Operating Results."

- o dependence of our revenues on a small number of large orders;
- o our ability to attract new customers;
- o any changes in revenue recognition policies and provisions and interpretations of these provisions;
- o our ability to license additional products to current customers;
- o the announcement or introduction of new products or services by us or our competitors;
- o changes in the pricing of our products and services or those of our competitors;
- o variability in the mix of our products and services revenues in any quarter;
- o technical difficulties or service interruptions of our computer network systems or the Internet generally; and
- o the amount and timing of operating costs and capital expenses relating to expansion of our business.

#### LIQUIDITY AND CAPITAL RESOURCES

Since inception, we have funded our operations primarily through the sale of equity securities, through which we have raised net proceeds of \$122.7 million through February 28, 2001, equipment leases and other debt. As of February 28, 2001, we had outstanding equipment leases of \$3.7 million and \$44.0 million of cash, cash equivalents and investments.

Cash used in operating activities was \$35.1 million during the nine months ended February 28, 2001 and \$15.9 million during the nine months ended February 29, 2000. The cash used during these periods was primarily attributable to net losses of \$52.3 million and \$33.8 million offset by \$12.8 million and \$8.1 million of amortization of deferred stock compensation during the nine months ended February 28, 2001 and February 29, 2000, respectively. Also contributing to the use of cash in operations were increases in accounts receivable of \$8.7 million and \$5.1 million offset by increases in deferred revenue of \$5.3 million and \$9.2 million and accrued expenses of \$6.7 million and \$2.6 million during the nine months ended February 28, 2001 and February 29, 2000, respectively.

Cash used in investing activities during the nine months ended February 28, 2001 and February 29, 2000 were comprised primarily of investments in property and equipment and for the nine months ended February 28, 2001, included \$19.3 million in net purchases of investments. Investments in property and equipment, excluding equipment acquired under capital leases, were \$1.6 million during the nine months ended February 28, 2001 and \$1.1 million during the nine months ended February 29, 2000.

Cash provided by financing activities was \$1.9 million during the nine months ended February 28, 2001 resulting primarily from proceeds from issuances of common stock in connection with Saba's Employee Stock Purchase Plan and collections on notes receivable from stockholders, partially offset by payments

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on capital lease obligations. Cash provided by financing activities was \$31.2 million during the nine months ended February 29, 2000, resulting primarily from net proceeds from the issuance of preferred stock.

At February 28, 2001, we did not have any material commitments for capital expenses. Our principal commitments consisted of obligations under capital and operating leases.

We currently anticipate that our available cash resources and credit facilities will be sufficient to meet our presently anticipated working capital, capital expense and business expansion requirements for at least the next 12 months. However, we may choose to raise additional funds within the next 12 months to support expansion, develop new or enhanced applications and services, respond to competitive pressures, acquire complementary businesses or technologies or take advantage of unanticipated opportunities. Our future liquidity and capital requirements will depend on numerous factors, including the success of our existing and new product and service offerings and competing technological and market developments. We may be required to raise additional funds through public or private financing, strategic relationships or other arrangements. There can be no assurance that additional funding, if needed, will be available on terms acceptable to us, if at all.

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### MARKET AND CURRENCY RISK

We provide our services to customers primarily in the United States and, to a lesser extent, in Europe and elsewhere throughout the world. As a result, our financial results could be affected by risks typical of an international business. Such factors include, but are not limited to, changes in foreign currency exchange rates, local regulations and restrictions and political climates, weak economic conditions in foreign markets, differing tax structures and foreign currency rate volatility. Sales are primarily made in U.S. Dollars; however, as we continue to expand our operations, more of our contracts may be denominated in Australian Dollars, British Pounds, Canadian Dollars, Euros, French Francs and German Marks. A strengthening of the U.S. Dollar could make our products less competitive in foreign markets.

Our exposure to foreign exchange rate fluctuations also arises in part from the translation of the financial results of foreign subsidiaries into U.S. dollars in consolidation. As exchange rates vary, these results, when translated, may vary from expectations and adversely impact overall expected profitability.

Our investments are made in accordance with an investment policy approved by our Board of Directors. At February 28, 2001, the average maturity of our investment securities was approximately three months. All investment securities had maturities of less than two years. Our interest income is sensitive to changes in the general level of U.S. interest rates. Due to the nature of our cash equivalents and investments, which are primarily money market funds and commercial paper, we believe that there is no material market risk exposure.

All investments are carried at market value, which approximates cost. At February 28, 2001, 100% of our investments were considered available for sale securities and had maturities of one year or less. The weighted average interest rate of our portfolio was 6.29% at February 28, 2001.

### RECENT ACCOUNTING PRONOUNCEMENTS

In June 1998, the Financial Accounting Standards Board (FASB) issued

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SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities". We are required to adopt SFAS No. 133, as amended, for the fiscal year ending May 31, 2002. SFAS No. 133 establishes methods of accounting for derivative financial instruments and hedging activities related to those instruments as well as other hedging activities. Because we currently hold no derivative financial instruments and do not currently engage in hedging activities, adoption of SFAS No. 133 is expected to have no material impact on our financial condition or results of operations. We may, however, as our foreign operations increase, hedge our exposure to foreign currency risk in the future.

In December 1999, the Securities and Exchange Commission (SEC) issued Staff Accounting Bulletin (SAB) 101 regarding recognition, presentation and disclosure of revenues. In March 2000, the SEC issued SAB 101A "Amendment: Revenue Recognition in Financial Statements," which delays implementation of SAB 101 until our second quarter of fiscal 2001. In June 2000, the SEC issued SAB 101B "Second Amendment: Revenue Recognition in Financial Statements," which delays the implementation of SAB 101 until our fourth quarter of fiscal 2001. We adopted SAB 101 in the first quarter of fiscal 2001 and it did not have any material effect on our accounting practices or financial results.

In March 2000, the FASB's Emerging Issues Task Force (EITF) reached a consensus on EITF 00-2, "Accounting for Web Site Development Costs", EITF 00-2 discusses how an entity should account for costs incurred to develop a web site. We adopted EITF 00-2 and it has not had any material effect on our accounting practices or financial results.

In March 2000, the EITF reached a consensus on EITF 00-3, "Application of AICPA Statement of Position (SOP) 97-2 to Arrangements that Include the Right to Use Software on Another Entity's Hardware". EITF 00-3 discusses whether SOP 97-2 applies to arrangements that require the vendor to host the software and whether SOP 97-2 applies to arrangements in which the customer has an option to take delivery of the software and, if so, when delivery of the software occurs and how the vendor's hosting obligation impacts revenue recognition. We adopted this EITF and it has not had a material impact on our results of operations.

In March 2000, the FASB issued Interpretation No. 44 (FIN 44), "Accounting for Certain Transactions Involving Stock Compensation, an interpretation of APB Opinion No. 25". FIN 44 clarifies the application of APB 25 for certain issues, including the definition of an employee, the treatment of the acceleration of stock options and

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the accounting treatment for options assumed in business combinations. FIN 44 became effective on July 1, 2000, but is applicable for certain transactions dating back to December 1998. The adoption of FIN 44 has not had any material effect on our financial condition or results of operations.

### FACTORS THAT MAY AFFECT FUTURE OPERATING RESULTS

This quarterly report on Form 10-Q contains forward-looking statements that involve risks and uncertainties. Our actual results could differ materially from those anticipated by such forward-looking statements as a result of certain factors including those set forth below.

WE HAVE A LIMITED OPERATING HISTORY AND ARE SUBJECT TO THE RISKS ENCOUNTERED BY EARLY-STAGE COMPANIES

We were founded in April 1997, shipped our first products in April 1998

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and began to operate Saba Learning Exchange in December 1999. Because we have a limited operating history, you should consider and evaluate our operating prospects in light of the risks and uncertainties frequently encountered by early-stage companies in rapidly evolving markets. For us, these risks include:

- o risks that our revenue forecasts may be incorrect because of our limited sales to date and our long sales cycle;
- o risks associated with our dependence on Saba Learning Enterprise and related services for substantially all of our revenues for the foreseeable future;
- o risks that our strategy of establishing Saba Learning Exchange may not be successful; and
- o risks that fluctuations in our quarterly operating results will be significant relative to our revenues.

These risks and other risks are described in more detail below. Our future growth will depend substantially on our ability to address these and the other risks described in this section. If we do not successfully address these risks, our business would be significantly harmed.

WE HAVE A HISTORY OF LOSSES, EXPECT FUTURE LOSSES AND CANNOT ASSURE YOU THAT WE WILL ACHIEVE PROFITABILITY

We have incurred significant losses and negative cash flows from operations since our inception. Although our revenues have increased continuously on a quarterly basis since May 31, 1998, we have not achieved profitability and cannot be certain that we will be able to sustain these growth rates or realize sufficient revenues to achieve profitability. We expect to derive substantially all of our revenues for the foreseeable future from the licensing of our Saba Learning Enterprise and providing related services. Over the longer term, we expect to derive revenues from Saba Learning Exchange, which is based on an evolving and unproven business model. Moreover, although we may attempt from time to time to reduce operating expenses in response to downturns in the United States economy, we generally expect to continue to incur significantly greater sales and marketing, research and development, and general and administrative expenses. In the future, we expect to incur substantial non-cash expenses relating to the amortization of deferred compensation that will contribute to our net losses. As of February 28, 2001, we had an aggregate of \$11.7 million of deferred stock compensation to be amortized. As a result of all of the foregoing, we expect to incur significant losses for the foreseeable future and will need to generate significantly higher revenues in order to achieve profitability. If we achieve profitability, we may not be able to sustain it.

FLUCTUATIONS OF OUR RESULTS COULD CAUSE OUR STOCK PRICE TO EXPERIENCE SIGNIFICANT FLUCTUATIONS OR DECLINES

Our operating results have varied significantly in the past and will likely fluctuate significantly in the future. We believe that quarter-to-quarter comparisons of our revenues and operating results are not necessarily meaningful and should not be relied on as indicators of future performance. Our operating expenses are based on our expectations of future revenues and are relatively fixed in the short-term. Although we may attempt from time to time to reduce operating expenses in response to downturns in the United States economy, we generally expect to increase our operating expenses to expand our sales and marketing operations, fund greater levels of research and development, develop new alliances, increase our services and support capabilities and improve our operational and financial systems. If our revenues do not increase along with these expenses, our business would be seriously harmed and net losses in a given

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quarter would be even larger than expected. It is possible that in some future

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quarter our operating results may be below the expectations of public market analysts or investors, which could cause the market price of our common stock to fall.

Our quarterly revenues are especially subject to fluctuation because they depend on the sale of a small number of relatively large orders, principally orders for Saba Learning Enterprise and related services. As a result, our quarterly operating results may fluctuate significantly if we are unable to complete one or more substantial sales in any given quarter. We generally recognize revenues derived from sales of product licenses and annual support over a twelve-month period and from sales of services as the services are provided. Therefore, if we do not book a sufficient number of large orders in a particular quarter, our revenues in future periods could be lower than expected. We have not fully developed our business model for Saba Learning Exchange, including the structure and amount of the fees we intend to charge. As this business model evolves, the potential for fluctuations in our quarterly results could increase. Furthermore, our quarterly revenues may be affected significantly by other revenue recognition policies and procedures. These policies and procedures may evolve or change over time based on applicable accounting standards and how these standards are interpreted.

### OUR LENGTHY SALES CYCLE COULD CAUSE DELAYS IN REVENUE GROWTH

The period between our initial contact with a potential customer and the purchase of our products and services is often long. A customer's decision to purchase our products and services requires the commitment to increase human and business performance through human capital development and management, involves a significant allocation of resources, and is influenced by a customer's budgetary cycles. To successfully sell our products and services, we generally must educate our potential customers regarding the use and benefits of our products and services, which can require significant time and resources. Many of our potential customers are large enterprises that generally take longer to make significant business decisions. Our typical sales cycle has been approximately 6 to 12 months. The delay or failure to complete sales in a particular quarter could reduce our revenues in that quarter, as well as subsequent quarters over which revenues for the sale would likely be recognized. If our sales cycle unexpectedly lengthens in general or for one or more large orders, it would adversely affect the timing of our revenues and our revenue growth. If we were to experience a delay of several weeks on a large order, it could harm our ability to meet our forecasts for a given quarter.

### A DECLINE IN THE PRICE OF, OR DEMAND FOR, OUR MAIN PRODUCT SABA LEARNING ENTERPRISE OR OUR RELATED SERVICE OFFERINGS, WOULD SERIOUSLY HARM OUR REVENUES AND OPERATING MARGINS

Saba Learning Enterprise and related services accounted for substantially all of our revenues during fiscal 2000 and during the nine months ended February 28, 2001. We anticipate that revenues from our Saba Learning Enterprise and related services will continue to constitute substantially all of our revenues for the foreseeable future. Consequently, a decline in the price of, or demand for, Saba Learning Enterprise or failure to achieve broad market acceptance, would seriously harm our business.

### WE ARE EXPOSED TO RECENT UNFAVORABLE ECONOMIC CONDITIONS

We have seen a rapid and increasingly severe downturn in the United States economy during the second and third quarters of fiscal 2001. While we

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expect this economic downturn to continue well into the fourth quarter of fiscal 2001, there can be no certainty as to the severity or duration of this downturn. We also cannot predict the extent and timing, if any, of the impact of economic downturns in the United States on economies in other countries and geographic regions in which we conduct business. If the economic conditions in the United States continue or worsen or if wider or global economic slowdowns occur, the demand for our products and services may be reduced. Not only may these economic slowdowns reduce our customers' and prospects' budgets for our products and services, but also they may adversely affect our customers' ability to pay for our products and services. Accordingly, these economic slowdowns may have a material adverse impact on our business, operating results and financial conditions.

OUR STRATEGY OF ESTABLISHING SABA LEARNING EXCHANGE IS UNPROVEN AND MAY NOT BE SUCCESSFUL

We need to more fully establish and enhance Saba Learning Exchange, where organizations and learning providers can transact business and collaborate. Our success depends on a significant number of organizations implementing Saba Learning Enterprise and conducting business with learning providers over the Internet through

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Saba Learning Exchange. If this business strategy is flawed, or if we are unable to execute it effectively, our revenues may be seriously harmed. We began operating Saba Learning Exchange in December 1999. Accordingly, we have limited experience developing and operating Saba Learning Exchange. To date, only a limited number of learning providers and organizations are connected to Saba Learning Exchange. It is possible that we, together with the organizations and learning providers who comprise this exchange, will not be able to effectively operate this exchange, both in terms of technical performance as well as commercial viability. It is possible that an insufficient number of organizations and/or learning providers will join and remain in Saba Learning Exchange, and that we will be unable to generate significant revenues from Saba Learning Exchange. Unless a critical mass of organizations and learning providers join Saba Learning Exchange, our solutions may not achieve widespread market acceptance and our business would be seriously harmed. To date, we have not generated significant revenues from Saba Learning Exchange.

THE FAILURE TO MAINTAIN OUR RELATIONSHIP WITH CURRENT AND FUTURE CUSTOMERS COULD REDUCE THE VIABILITY OF OUR SABA LEARNING EXCHANGE

Because many of our Saba Learning Enterprise customers are Global 2000 organizations, a relatively small number of these organizations account for a substantial portion of the learners on the Saba platform. In addition, the quantity of learning offerings made available by our learning providers through Saba Learning Exchange varies significantly. The concentration of learners within these organizations and learning offerings offered by these key learning providers exposes us to the risk that the loss of even a small number of organizations or learning providers could reduce the viability of Saba Learning Exchange. This would substantially hinder our ability to generate revenues from Saba Learning Exchange and Saba Learning Enterprise.

IF WE LOSE KEY PERSONNEL OR ARE UNABLE TO ATTRACT AND RETAIN ADDITIONAL QUALIFIED PERSONNEL WE MAY NOT BE ABLE TO SUCCESSFULLY MANAGE OUR BUSINESS AND ACHIEVE OUR OBJECTIVES

We believe our future success will depend upon our ability to retain

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our key management personnel including Bobby Yazdani, our Chief Executive Officer. These employees are not subject to employment contracts. We may not be successful in attracting, assimilating and retaining our key employees in the future. Our future success and our ability to expand our operations will also depend in large part on our ability to attract and retain additional qualified technical, sales and marketing personnel. Competition for these types of employees is intense due to the limited number of qualified professionals and the high demand for them, particularly in the San Francisco Bay Area, where our headquarters is located. We have in the past experienced difficulty in recruiting qualified personnel. Failure to attract, assimilate and retain personnel, particularly technical, sales and marketing personnel, would have a material adverse effect on our business and potential growth. Additionally, volatility or a lack of positive performance in our stock price may adversely affect our ability to retain key employees, all of whom have been granted stock options.

### DIFFICULTIES WE MAY ENCOUNTER MANAGING OUR GROWTH COULD ADVERSELY AFFECT OUR RESULTS OF OPERATIONS

We have experienced a period of rapid and substantial growth that has placed, and if such growth continues, will continue to place, a strain on our administrative infrastructure. We have increased the number of our employees from 40 employees at May 31, 1998 to 140 employees at May 31, 1999, 462 employees at May 31, 2000 and 535 employees at February 28, 2001. In addition, we intend to hire a significant number of employees in the future. This expansion is placing a significant strain on our managerial and financial resources. To manage the expected growth of our operations and personnel, we will be required to:

- o improve existing and implement new operational, financial and management controls, reporting systems and procedures;
- o install enhanced management information systems; and
- o hire, train, retain, motivate and manage our employees.

We may not be able to install adequate management information and control systems in an efficient and timely manner, and our current or planned personnel, systems, procedures and controls may not be adequate to support our future operations. If we are unable to manage growth effectively, our business would be seriously harmed.

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### INTENSE COMPETITION IN OUR TARGET MARKET COULD IMPAIR OUR ABILITY TO GROW AND TO ACHIEVE PROFITABILITY

The market for our products and services is intensely competitive, dynamic and subject to rapid technological change. The intensity of the competition and the pace of change are expected to increase in the future. Increased competition is likely to result in price reductions, reduced gross margins and loss of market share, any one of which could seriously harm our business. Competitors vary in size and in the scope and breadth of the products and services offered. We encounter competition with respect to different aspects of our solution from a variety of sources including:

- o companies that operate Internet-based marketplaces for the sale of on-line and off-line learning;
- o companies that operate Internet-based marketplaces for the sale of goods and services that may decide to evolve their marketplaces to

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include learning offerings;

- o Internet portals that offer learning content;
- o companies that market and license training management systems;
- o enterprise software vendors that offer human resources information systems training modules; and
- o potential customers' internal development efforts.

Because there are relatively low barriers to entry in the electronic commerce market, which comprises a portion of our business model, we expect competition from a variety of established and emerging companies.

Many of our competitors have longer operating histories, substantially greater financial, technical, marketing or other resources, or greater name recognition than we do. Our competitors may be able to respond more quickly than we can to new or emerging technologies and changes in customer requirements. Competition could seriously impede our ability to sell additional products and services on terms favorable to us. Our current and potential competitors may develop and market new technologies that render our existing or future products and services obsolete, unmarketable or less competitive. Our current and potential competitors may make strategic acquisitions or establish cooperative relationships among themselves or with other learning solution providers, thereby increasing the availability of their services to address the needs of our current and prospective customers. We may not be able to compete successfully against our current and future competitors, and competitive pressures that we encounter may seriously harm our business.

IF WE ARE UNABLE TO MANAGE THE COMPLEXITY OF CONDUCTING BUSINESS GLOBALLY, OUR INTERNATIONAL REVENUES MAY SUFFER

International revenues accounted for less than 10% of our revenues in the three and nine months ended February 29, 2000, 31% of our revenues in the three months ended February 28, 2001 and 21% of our revenues in the nine months ended February 28, 2001. We intend to expand our international presence in the future. Conducting business outside of the United States is subject to certain risks, including:

- o changes in regulatory requirements and tariffs;
- o language barriers;
- o difficulties in staffing and managing foreign operations;
- o longer payment cycles and greater difficulty in collecting accounts receivable;
- o reduced protection of intellectual property rights;
- o potentially harmful tax consequences;
- o fluctuating exchange rates;
- o price controls and other restrictions on foreign currency;
- o difficulties in obtaining import and export licenses;
- o the burden of complying with a variety of foreign laws; and
- o political or economic constraints on international trade or

instability.

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We might not successfully market, sell or distribute our software products and services in foreign markets and we cannot be certain that one or more of such factors will not materially adversely affect our future international operations, and consequently, our business and future growth.

OUR REVENUES MAY DECREASE IF USE OF THE INTERNET IN THE MARKETS WE TARGET DOES NOT GROW AS PROJECTED

The use of the Internet as a means to interconnect organizations and learning providers and to create Saba Learning Exchange is integral to our business model. Our business strategy is, in part, to create a global, business-to-business learning marketplace for organizations and learning providers to transact business and collaborate. However, the use of the Internet as a means of transacting business is relatively new and has not been accepted by all customers in the markets we have targeted. The failure of the Internet to continue to develop as a commercial or business medium or of significant numbers of organizations and learning providers to transact business and collaborate on the Internet would harm our revenues and earnings. The acceptance and use of the Internet to transact business and collaborate is dependent upon a number of factors, such as the growth and use of the Internet in general, the relative ease of conducting business on the Internet, the efficiencies and improvements that conducting commerce on the Internet provides, the resolution of concerns about transaction security and taxation of transactions on the Internet.

A FAILURE TO EXPAND AND IMPROVE THE INFRASTRUCTURE OF THE INTERNET COULD CONSTRAIN THE FUNCTIONALITY OF OUR PRODUCTS AND SERVICES AND THUS LIMIT OUR REVENUES

The recent growth in Internet traffic has caused frequent periods of decreased performance, and if Internet usage continues to grow rapidly, the Internet infrastructure may not be able to support this growth and reliability may decline. If outages or delays on the Internet occur frequently or increase in frequency, overall Internet usage including usage of our products and services could grow more slowly or decline. Our ability to increase the speed and scope of our services to customers is ultimately limited by, and depends upon, the speed and reliability of both the Internet and our customers' internal networks. Consequently, the emergence and growth of the market for our products and services depends upon improvements being made to the entire Internet as well as to our individual customers' networking infrastructures to alleviate overloading and congestion. If these improvements are not made, the ability of our customers to use our products and services will be hindered, and our business may suffer.

A BREACH OF INTERNET COMMERCE SECURITY MEASURES COULD REDUCE DEMAND FOR OUR PRODUCTS AND SERVICES

A requirement of the continued growth of Internet-based, business-to-business electronic commerce is the secure transmission of confidential information over public networks. Failure to prevent security breaches of Saba Learning Exchange or our customers' networks, or well-publicized security breaches affecting the Internet in general, could significantly harm our growth and revenues. We cannot be certain that advances in computer capabilities, new discoveries in the field of cryptography, or other developments will not result in a compromise or breach of the algorithms we use to protect content and transactions on Saba Learning Exchange or within our customers' networks or proprietary information in our databases. Anyone who is able to circumvent our security measures could misappropriate proprietary and

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confidential information or could cause interruptions in our operations. We may be required to expend significant capital and other resources to protect against such security breaches or to address problems caused by such breaches. Concerns over the security of the Internet and other on-line transactions and the privacy of users may also deter people from using the Internet to conduct transactions that involve transmitting confidential information.

WE MAY BECOME SUBJECT TO GOVERNMENT REGULATION AND LEGAL UNCERTAINTIES THAT COULD REDUCE DEMAND FOR OUR PRODUCTS AND SERVICES OR INCREASE THE COST OF DOING BUSINESS, THEREBY ADVERSELY AFFECTING OUR FINANCIAL RESULTS

We are not currently subject to direct regulation by any domestic or foreign governmental agency, other than regulations applicable to businesses generally, export control laws and laws or regulations directly applicable to Internet commerce. However, due to the increasing popularity and use of the Internet, it is possible that a number of laws and regulations may become applicable to us or may be adopted in the future with respect to the Internet covering issues such as:

- o user privacy;
- o taxation;

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- o content;
- o right to access personal data;
- o copyrights;
- o distribution; and
- o characteristics and quality of services.

The applicability of existing laws governing issues such as property ownership, copyrights, and other intellectual property issues, encryption, taxation, libel, export or import matters and personal privacy to the Internet is uncertain. The vast majority of these laws were adopted prior to the broad commercial use of the Internet and related technologies. As a result, they do not contemplate or address the unique issues of the Internet and related technologies. Changes to these laws intended to address these issues, including some recently proposed changes, could create uncertainty in the Internet marketplace. Such uncertainty could reduce demand for our services or increase the cost of doing business due to increased costs of litigation or increased service delivery costs.

In addition, we could be liable for the misuse of personal information. The Federal Trade Commission, the European Union and certain state and local authorities have been investigating certain Internet companies regarding their use of personal information. We could incur additional expenses if new regulations regarding the use of personal information are introduced or if these authorities choose to investigate our privacy practices.

OUR MARKET IS SUBJECT TO RAPID TECHNOLOGICAL CHANGE AND TO COMPETE, WE MUST CONTINUALLY ENHANCE OUR PRODUCTS AND SERVICES

We must continue to enhance and improve the performance, functionality and reliability of our products and services. The software and electronic commerce industries are characterized by rapid technological change, changes in user requirements and preferences, frequent new product and services

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introductions embodying new technologies and the emergence of new industry standards and practices that could render our products and services obsolete. In the past, we have discovered that some of our customers desire additional performance and functionality not currently offered by our products. Our success will depend, in part, on our ability to both internally develop and license leading technologies to enhance our existing products and services, develop new products and services that address the increasingly sophisticated and varied needs of our customers, and respond to technological advances and emerging industry standards and practices on a cost-effective and timely basis. The development of our technology and other proprietary technology involves significant technical and business risks. We may fail to use new technologies effectively or to adapt our proprietary technology and systems to customer requirements or emerging industry standards. If we are unable to adapt to changing market conditions, customer requirements or emerging industry standards, we may not be able to increase our revenues and expand our business.

### DELAYS IN RELEASING ENHANCED VERSIONS OF OUR PRODUCTS COULD ADVERSELY AFFECT OUR COMPETITIVE POSITION

As part of our strategy, we expect to regularly release new versions of our Saba Learning Enterprise and Saba Learning Exchange. Even if our new versions contain the features and functionality our customers want, in the event we are unable to timely introduce these new product releases, our competitive position may be harmed. We cannot assure you that we will be able to successfully complete the development of currently planned or future products in a timely and efficient manner. Due to the complexity of these products, internal quality assurance testing and customer testing of pre-commercial releases may reveal product performance issues or desirable feature enhancements that could lead us to postpone the release of these new versions. In addition, the reallocation of resources associated with any postponement would likely cause delays in the development and release of other future products or enhancements to our currently available products. Any delay in releasing other future products or enhancements of our products could cause our stock price to decline.

### IF WE RELEASE PRODUCTS CONTAINING DEFECTS, WE MAY NEED TO HALT FURTHER SHIPMENTS AND OUR BUSINESS AND REPUTATION WOULD BE HARMED

Products as complex as ours often contain unknown and undetected errors or performance problems. Many serious defects are frequently found during the period immediately following introduction and initial shipment of new products or enhancements to existing products. Although we attempt to resolve all errors that we believe would be considered serious by our customers before shipment to them, our products are not error-free. These errors or

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performance problems could result in lost revenues or delays in customer acceptance and would be detrimental to our business and reputation. As is typical in the software industry, with each release we have discovered errors in our products after introduction. We may not be able to detect and correct errors before releasing our product commercially. We cannot assure you that undetected errors or performance problems in our existing or future products will not be discovered in the future or that known errors considered minor by us will not be considered serious by our customers, resulting in a decrease in our revenues.

### IF THIRD PARTIES CLAIM THAT WE INFRINGE THEIR PATENTS, IT MAY RESULT IN COSTLY LITIGATION

We cannot assure you that third parties will not claim our current or

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future products or services infringe their rights. Any such claims, with or without merit, could cause costly litigation that could consume significant management time. As the number of product and services offerings in our market increases and functionalities increasingly overlap, companies such as ours may become increasingly subject to infringement claims. Such claims also might require us to enter into royalty or license agreements. If required, we may not be able to obtain such royalty or license agreements, or obtain them on terms acceptable to us.

WE MAY NOT BE ABLE TO ADEQUATELY PROTECT OUR PROPRIETARY TECHNOLOGY, AND OUR COMPETITORS MAY BE ABLE TO OFFER SIMILAR PRODUCTS AND SERVICES THAT WOULD HARM OUR COMPETITIVE POSITION

Our success depends upon our proprietary technology. We rely primarily on copyright, trademark and trade secret laws, confidentiality procedures and contractual provisions to establish and protect our proprietary rights. As part of our confidentiality procedures, we enter into non-disclosure agreements with our employees. Despite these precautions, third parties could copy or otherwise obtain and use our technology without authorization, or develop similar technology independently. In addition, we have filed seven patent applications in the U.S. We cannot assure you that any patents will be issued or, if issued, such patents will protect our intellectual property or not be challenged by third parties. Furthermore, effective protection of intellectual property rights is unavailable or limited in certain foreign countries. We cannot assure you that the protection of our proprietary rights will be adequate or that our competitors will not independently develop similar technology, duplicate our products and services or design around any patents or other intellectual property rights we hold.

WE DO NOT HAVE A DISASTER RECOVERY PLAN OR BACK-UP SYSTEM, AND A DISASTER COULD SEVERELY DAMAGE OUR OPERATIONS

We currently do not have a disaster recovery plan in effect and do not have fully redundant systems for our services at an alternate site. A disaster could severely harm our business because our services could be interrupted for an indeterminate length of time. Our operations depend upon our ability to maintain and protect the computer systems needed for the day to day operation of Saba Learning Exchange and our application service provider offerings. A number of these computer systems are located on or near known earthquake fault zones. Although these systems are designed to be fault tolerant, they are vulnerable to damage from fire, floods, earthquakes, power loss, telecommunications failures and other events. Additionally, we do not carry sufficient business insurance to compensate us for our losses that could occur.

WE OUTSOURCE THE MANAGEMENT AND MAINTENANCE OF SABA LEARNING EXCHANGE TO THIRD PARTIES AND WILL DEPEND UPON THEM TO PROVIDE ADEQUATE MANAGEMENT AND MAINTENANCE SERVICES

We rely on third parties to provide key components of our networks and systems. For instance, we rely on third-party Internet service providers to host Saba Learning Exchange and applications for customers who purchase our solutions on a subscription basis or license our solutions and desire to obtain hosting services for such solutions. We also rely on third-party communications service providers for the high-speed connections that link our and our Internet service providers' Web servers and office systems to the Internet. Any Internet or communications systems failure or interruption could result in disruption of our service or loss or compromise of customer orders and data. These failures, especially if they are prolonged or repeated, would make our services less attractive to customers and tarnish our reputation.

WE MAY NOT BE ABLE TO SECURE NECESSARY FUNDING IN THE FUTURE

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We require substantial working capital to fund our business. We have had significant operating losses and negative cash flow from operations since inception and expect this to continue for the foreseeable future. We expect

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to use our available cash resources and credit facilities primarily to expand sales and marketing activities, fund research and development, fund continued operations, and possibly make future acquisitions. We believe that our existing capital resources will be sufficient to meet our capital requirements for the next twelve months. However, if our capital requirements increase materially from those currently planned, we may require additional financing sooner than anticipated. If additional funds are raised through the issuance of equity securities, the percentage ownership of our stockholders will be reduced, stockholders may experience additional dilution, or such equity securities may have rights, preferences or privileges senior to those of the holders of our common stock. Additional financing may not be available when needed on terms favorable to us or at all. If adequate funds are not available or are not available on acceptable terms, we may be unable to develop or enhance our products and services, take advantage of future opportunities or respond to competitive pressures.

WE INTEND TO PURSUE ACQUISITIONS, AND OUR BUSINESS COULD BE MATERIALLY ADVERSELY AFFECTED IF WE FAIL TO ADEQUATELY INTEGRATE ACQUIRED BUSINESSES

As part of our overall business strategy, we intend to pursue acquisitions of complementary businesses or technologies that would provide additional product or service offerings, additional industry expertise or an expanded geographic presence. Any future acquisition could result in the use of significant amounts of cash, potentially dilutive issuances of equity securities, or the incurrence of debt or amortization of expenses related to goodwill and other intangible assets, any of which could materially adversely affect our business. In addition, acquisitions involve numerous risks, including:

- o difficulties in the assimilation of the operations, technologies, products and personnel of the acquired company;
- o the diversion of management's attention from other business concerns;
- o risks of entering markets in which we have no or limited prior experience; and
- o the potential loss of key employees of the acquired company.

OUR STOCK PRICE MAY FLUCTUATE SUBSTANTIALLY

The market price for our common stock may be affected by a number of factors, including those described above and the following:

- o the announcement of new products and services or product and service enhancements by us or our competitors;
- o quarterly variations in our results of operations or those of our competitors;
- o changes in earnings estimates or recommendations by securities analysts that may follow our stock;

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- o developments in our industry; and
- o general market conditions and other factors, including factors unrelated to our operating performance or the operating performance of our competitors.

In addition, the stock market in general, and the Nasdaq National Market and technologies companies in particular, have experienced extreme price and volume fluctuations that have often been unrelated or disproportionate to the operating performance of these companies. Broad market and industry trends may also materially and adversely affect the market price of our common stock, regardless of our actual operating performance. In the past, following periods of volatility in the market price of a company's securities, securities class-action litigation has often been initiated against these companies. Class-action litigation, if initiated, could result in substantial costs and a diversion of management's attention and resources.

### CERTAIN EXISTING STOCKHOLDERS CAN EXERT CONTROL OVER SABA TO THE DETRIMENT OF MINORITY STOCKHOLDERS

As of September 15, 2000, our executive officers, directors and principal stockholders (i.e., greater than 5% stockholders) together beneficially owned approximately 46% of our outstanding common stock. As a result, these stockholders, if they act together, will be able to control our management and affairs and all matters requiring

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stockholder approval, including the election of directors and approval of significant corporate transactions. This concentration of ownership may have the effect of delaying or preventing our change in control and might affect the market price of our common stock.

### OUR BUSINESS MIGHT BE HARMED IF THE SYSTEMS WE USE ARE NOT YEAR 2000 COMPLIANT OR IF OUR CUSTOMERS OR POTENTIAL CUSTOMERS ALTER THEIR PURCHASING PATTERNS AS A RESULT OF THE YEAR 2000 PROBLEM

Although January 1, 2000 has occurred, our information technology systems could be impaired or cease to operate due to the year 2000 problem. Additionally, we rely on technology supplied by third parties. These third parties may experience year 2000 related problems. Any year 2000 problems experienced by us or any of these third parties could harm our business. Additionally, the Internet could face serious disruption arising from the year 2000 problem.

Further, any year 2000 problems with respect to our products could lead to claims from our customers asserting liability, including liability for breach of warranties related to our products, which could result in large settlements or judgments against us. We have not suffered any material consequences as a result of the year 2000 problem.

### SALES OF SHARES ELIGIBLE FOR FUTURE SALE COULD CAUSE OUR STOCK PRICE TO DECLINE

If our stockholders sell substantial amounts of our common stock (including shares issued upon the exercise of outstanding options and warrants) in the public market, the market price of our common stock could fall. Such sales also might make it more difficult for us to sell equity or equity-related securities in the future at a time and price that we deem appropriate.

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THE ANTI-TAKEOVER PROVISIONS IN OUR CHARTER DOCUMENTS COULD ADVERSELY AFFECT THE RIGHTS OF THE HOLDERS OF OUR COMMON STOCK

Our Certificate of Incorporation and Bylaws contain provisions that could make it harder for a third-party to acquire us without the consent of our board of directors. For example, if a potential acquiror were to make a hostile bid for us, the acquiror would not be able to call a special meeting of stockholders to remove our board of directors or act by written consent without a meeting. In addition, our board of directors has staggered terms that make it difficult to remove them all at once. The acquiror would also be required to provide advance notice of its proposal to remove directors at an annual meeting. The acquiror also will not be able to cumulate votes at a meeting, which will require the acquiror to hold more shares to gain representation on the board of directors than if cumulative voting were permitted.

Our board of directors also has the ability to issue preferred stock that would significantly dilute the ownership of a hostile acquiror. In addition, Section 203 of the Delaware General Corporation Law limits business combination transactions with 15% stockholders that have not been approved by the board of directors. These provisions and other similar provisions make it more difficult for a third-party to acquire us without negotiation. These provisions may apply even if the offer may be considered beneficial by some stockholders.

Our board of directors could choose not to negotiate with an acquiror that it did not feel was in our strategic interests. If the acquiror was discouraged from offering to acquire us or prevented from successfully completing a hostile acquisition by the anti-takeover measures, you could lose the opportunity to sell your shares at a favorable price.

FINANCIAL RESULTS FOR ANY PARTICULAR PERIOD WILL NOT PREDICT RESULTS FOR FUTURE PERIODS

Because of the uncertain nature of the rapidly changing market we serve, period-to-period comparisons of operating results are not likely to be meaningful. In addition, you should not rely on the results for any period as an indication of future performance. In particular, we are subject to employer payroll taxes, both domestic and foreign, when our employees exercise their non-qualified stock options. These taxes are assessed on each employee's gain, which is the difference between the price of our common stock on the date of exercise and the exercise price. During a particular period, these taxes could be material. These taxes are recorded as a charge to operations in the period such options are exercised based on actual gains realized by employees. In addition, we receive tax deductions for gains realized by employees on the exercise of non-qualified stock options for which the benefit is recorded as additional paid-in capital. However, because we are unable to predict the future price of our common stock and the

number of optionees who may exercise during any particular period, we cannot predict what, if any, expense will be recorded in a future period and the impact on our future financial results.

### ITEM 3. QUALITATIVE AND QUANTITATIVE DISCLOSURES ABOUT MARKET RISK

Please refer to Item 2, Management's Discussion and Analysis of Financial Condition and Results of Operations regarding Qualitative and

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Quantitative Disclosures about Market Risk.

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### PART II OTHER INFORMATION

#### ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITIES HOLDERS

None.

#### ITEM 5. OTHER INFORMATION

None.

#### ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K

##### (a) Exhibits

None.

##### (b) Reports on Form 8-K:

None.

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### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Company has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

April 16, 2001

SABA SOFTWARE, INC.

By /s/ Bobby Yazdani

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Bobby Yazdani  
Chief Executive Officer,  
President and Chairman of the  
Board of Directors

By /s/ Terry Carlitz

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Terry Carlitz  
Chief Financial Officer and  
Director (Principal Accounting  
Officer)

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