EGAIN COMMUNICATIONS CORP Form SC 13G/A February 14, 2003

## SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **SCHEDULE 13G**

**Under the Securities Exchange Act of 1934** 

(Amendment No. 3)

# **eGain Communications Corporation**

(Name of Issuer)

Common Stock, par value \$.001

(Title of Class of Securities)

28225C103

(CUSIP Number)

**December 31, 2002** 

(Date of Event Which Requires Filing of Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

" Rul	e 13d-1(b)
" Rul	e 13d-1(c)
x Ru	le 13d-1(d)
*	The remainder of this cover page shall be filled out for a reporting person s initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.
The i	nformation required in the remainder of this cover page shall not be deemed to be filed for the purpose of Section 18 of the Securities

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Exchange Act of 1934 ( Act ) or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act

(however, see the Notes).

CUSIP No. 28225C103					
1. N	AMES OF REPORTING PERSONS:				
I.F	R.S. IDENTIFICATION NOS. OF ABOVE PERSONS:				
A	ashutosh Roy				
2. CI	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)				
		(a) "			
		(b) "			
3. SE	EC USE ONLY				
4. CI	ITIZENSHIP OR PLACE OF ORGANIZATION				
U	Inited States				
	5. SOLE VOTING POWER				
NUMBE	ER OF 4,621,931 shares (1)				
SHAR	RES 6. SHARED VOTING POWER				
BENEFIC	CIALLY				
OWNEI	D BY NONE				
EAC	CH 7. SOLE DISPOSITIVE POWER				
REPOR'	TING				
PERS	SON 4,621,931 shares (1)				
WIT	TH 8. SHARED DISPOSITIVE POWER				
	NONE				

AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

9.

IN

	4,621,931 shares (1)
10.	CHECK IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (SEE INSTRUCTIONS)
	<del>.</del>
11.	PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)
	12.6%
12.	TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

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<sup>(1)</sup> Includes 25,000 shares beneficially owned pursuant to stock options exercisable within 60 days of December 31, 2002.

#### Item 1(a) Name of Issuer:

eGain Communications Corporation

### Item 1(b) Address of Issuer s Principal Executive Offices:

624 East Evelyn Avenue, Sunnyvale, California 94086

#### **Item 2(a)** Name of Person Filing:

Ashutosh Roy

#### Item 2(b) Address of Principal Business Office or, if none, Residence:

624 East Evelyn Avenue, Sunnyvale, California 94086

#### Item 2(c) Citizenship:

United States

#### Item 2(d) Title of Class of Securities:

Common Stock, \$.001 par value

#### Item 2(e) CUSIP Number:

28225C103

#### Item 3. If this statement is filed pursuant to Rule 13d-1(b) or 13d-2(b) or (c), check whether the person filing is a:

- (a) "Broker or dealer registered under Section 15 of the Act.
- (b) "Bank as defined in section 3(a)(6) of the Act.
- (c) "Insurance company as defined in section 3(a)(19) of the Act.
- (d) " Investment company registered under section 8 of the Investment Company Act of
- (e) "An investment adviser in accordance with Section 240.13d-1(b)(1)(ii)(E).
- (f) An employee benefit plan or an endowment fund in accordance with Section 240.13d-1(b)(1)(ii)(F).
- (g) Parent holding company or control person in accordance with Section 240.13d-1(b)(ii)(G).
- (h) " A saving association as defined in Section 3(b) of the Federal Deposit Insurance Act.
- (i) " A church plan that is excluded from the definition of an investment company under section 3(c)(14) of the Investment Company Act of 1940.
- (j) "Group, in accordance with Section 240.13d-1(b)(ii)(J).

Not applicable

#### Item 4. Ownership

Provide the following information regarding the aggregate number and percentage of the class of securities of the issuer identified in Item 1.

- (a) Amount Beneficially Owned: 4,621,931 shares of Common Stock
- (b) Percent of Class: 12.6%. The calculation of percentage of beneficial ownership was derived from the Issuer s Quarterly Report on Form 10-Q for the period ending December 31, 2002, filed with the Commission on February 14, 2003, in which the Issuer stated that the number of shares of Common Stock outstanding as of December 31, 2002 was 36,632,357.

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- (c) Number of shares as to which the person has:
  - (i) Sole power to vote or direct the vote: 4,621,931 shares, which includes 25,000 shares beneficially owned pursuant to stock options exercisable within 60 days of December 31, 2002.
    - (ii) Shared power to vote or direct the vote: None.
  - (iii) Sole power to dispose or to direct the disposition of: 4,621,931 shares, which includes 25,000 shares beneficially owned pursuant to stock options exercisable within 60 days of December 31, 2002.
    - (iv) Shared power to dispose or to direct the disposition of: None.

#### Item 5. Ownership of Five Percent or Less of a Class

If this statement is being filed to report the fact that as of the date hereof the reporting person has ceased to be the beneficial owner of more than five percent of the class of securities, check the following ".

## Item 6. Ownership of More than Five Percent on Behalf of Another Person

Not applicable.

# Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on By the Parent Holding Company or Control Person

Not applicable.

#### Item 8. Identification and Classification of Members of the Group

Not applicable.

#### Item 9. Notice of Dissolution of Group

Not applicable.

#### Item 10. Certifications

Not applicable.

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Signature		
After reasonable inquiry and to the best of my and correct.	knowledge and belief, I certify that the information set forth in this statement is tru	ıe, complete
Dated: February 14, 2003		
Ву:	/s/ Ashutosh Roy	
	Ashutosh Roy	
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