

RODIO ANTHONY J  
Form 4  
December 13, 2010

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

OMB APPROVAL

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
RODIO ANTHONY J

(Last) (First) (Middle)

1900 SEAPORT BLVD, 3RD FLOOR

(Street)

REDWOOD CITY, CA 94063

(City) (State) (Zip)

2. Issuer Name and Ticker or Trading Symbol  
Support.com, Inc. [SPRT]

3. Date of Earliest Transaction (Month/Day/Year)  
12/07/2010

4. If Amendment, Date Original Filed (Month/Day/Year)

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

\_\_\_\_ Director \_\_\_\_\_ 10% Owner  
 Officer (give title below) \_\_\_\_\_ Other (specify below)  
Executive Vice President

6. Individual or Joint/Group Filing (Check Applicable Line)  
 Form filed by One Reporting Person  
\_\_\_\_ Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

| 1. Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any (Month/Day/Year) | 3. Transaction Code (Instr. 8) | 4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | 5. Amount of Securities Beneficially Owned Reported Transaction(s) (Instr. 3 and 4) | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Ownership Indirect Beneficial Ownership (Instr. 4) |
|---------------------------------|--------------------------------------|----------------------------------------------------|--------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------|
|                                 |                                      |                                                    | Code                           | V                                                                 | Amount                                                                              | (D)                                                      | Price                                                           |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474  
(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

| 1. Title of Derivative Security | 2. Conversion or Exercise | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any | 4. Transaction Code | 5. Number of Derivative Securities | 6. Date Exercisable and Expiration Date (Month/Day/Year) | 7. Title and Amount of Underlying Security (Instr. 3 and 4) |
|---------------------------------|---------------------------|--------------------------------------|-----------------------------------|---------------------|------------------------------------|----------------------------------------------------------|-------------------------------------------------------------|
|---------------------------------|---------------------------|--------------------------------------|-----------------------------------|---------------------|------------------------------------|----------------------------------------------------------|-------------------------------------------------------------|

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| (Instr. 3)                 | Price of Derivative Security | (Month/Day/Year) | (Instr. 8) | Acquired (A) or Disposed of (D)<br>(Instr. 3, 4, and 5) |           | Date Exercisable | Expiration Date | Title        | Am<br>Num<br>Sha |
|----------------------------|------------------------------|------------------|------------|---------------------------------------------------------|-----------|------------------|-----------------|--------------|------------------|
|                            |                              |                  |            | Code                                                    | V (A) (D) |                  |                 |              |                  |
| Non-Qualified Stock Option | \$ 6.695                     | 12/07/2010       | D          |                                                         | 11,000    | <u>(1)</u>       | 02/14/2015      | Common Stock | 11               |
| Non-Qualified Stock Option | \$ 6.695                     | 12/07/2010       | D          |                                                         | 39,000    | <u>(1)</u>       | 11/13/2014      | Common Stock | 39               |
| Non-Qualified Stock Option | \$ 6.695                     | 12/07/2010       | D          |                                                         | 25,000    | <u>(2)</u>       | 11/03/2012      | Common Stock | 25               |
| Non-Qualified Stock Option | \$ 7.065                     | 12/09/2010       | D          |                                                         | 100,000   | <u>(3)</u>       | 09/06/2013      | Common Stock | 100              |

## Reporting Owners

| Reporting Owner Name / Address                                              | Relationships |           |                                |       |
|-----------------------------------------------------------------------------|---------------|-----------|--------------------------------|-------|
|                                                                             | Director      | 10% Owner | Officer                        | Other |
| RODIO ANTHONY J<br>1900 SEAPORT BLVD<br>3RD FLOOR<br>REDWOOD CITY, CA 94063 |               |           | Executive<br>Vice<br>President |       |

## Signatures

/s/ Greg Wrenn, by power of attorney  
12/13/2010

\_\_Signature of Reporting Person

Date

## Explanation of Responses:

\* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

- (1) 1/3th of the shares subject to the grant vest on 8/21/10 and the remaining shares vest at a rate of 1/36th of the shares subject to the grant on each monthly anniversary thereafter up to 8/21/12.
- (2) 1/48th of the shares subject to the grant vest on each monthly anniversary of the Vesting Commencement Date, 11/3/2008, up to 11/3/2012.
- (3) 1/4th of the shares subject to the grant vest on 9/6/2007 and the remaining shares vest at a rate of 1/48th of the shares subject to the grant on each monthly anniversary thereafter up to 9/6/2010.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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