EGAIN COMMUNICATIONS CORP Form 10-Q/A June 01, 2004

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-Q/A

Amendment No. 1 to

(Mark One)

x QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended December 31, 2003

OR

" TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from ______ to _____

Commission File No. 0-30260

eGAIN COMMUNICATIONS CORPORATION

(Exact name of registrant as specified in its charter)

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Delaware (State or other jurisdiction

of incorporation or organization)

77-0466366 (I.R.S. Employer

Identification No.)

624 E. Evelyn Avenue, Sunnyvale, CA

(Address of principal executive offices)

94086

(Zip Code)

(408) 212-3400

(Registrant s telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES x NO "

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act): Yes "No x

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

Class

Outstanding at March 31, 2004

Common Stock \$0.001 par value

3,692,854

EXPLANATORY NOTE

Registrant hereby amends its Form 10-Q for the interim period ended December 31, 2003, to replace, in its entirety, the certifications previously provided as Exhibits 31.1 and 31.2. The revised Exhibits 31.1 and 31.2 are attached hereto.

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Item 6. Reports on Form 8-K Exhibits and Reports on Form 8-K

(a)	Exhibits No.	Description of Exhibits
	31.1	Rule 13a-15(e)/15d-15(e) Certification of Chief Executive Officer.
	31.2	Rule 13a-15(e)/15d-15(e) Certification of Chief Financial Officer.

SIGNATURES

Pursuant to the requirements of the Securities Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Dated: June 1, 2004

eGAIN COMMUNICATIONS CORPORATION

By /s/ Eric Smit

Eric Smit

Chief Financial Officer

(Duly Authorized Officer and

Principal Financial and Accounting Officer)