

SHINHAN FINANCIAL GROUP CO LTD

Form 6-K

March 31, 2014

Table of Contents

SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER

Pursuant to Rule 13a-16 or 15d-16

of the Securities Exchange Act of 1934

For the Month of March 2014

SHINHAN FINANCIAL GROUP CO., LTD.

(Translation of registrant's name into English)

20, Sejong-Daero 9-gil, Jung-Gu, Seoul 100-102, Korea

(Address of principal executive offices)

Indicate by check mark whether the registrant files or will
file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in
paper as permitted by Regulation S-T Rule 101(b)(1):

Indicate by check mark if the registrant is submitting the Form 6-K in
paper as permitted by Regulation S-T Rule 101(b)(7):

Indicate by check mark whether the registrant by furnishing the
information contained in this form is also thereby furnishing the
information to the Commission pursuant to Rule 12g3-2(b) under the
Securities Exchange Act of 1934.

Yes No

If Yes is marked, indicate below the file number assigned to the
registrant in connection with Rule 12g3-2(b): 82- .

Table of Contents

Summary of FY2013 Business Report

On March 31, 2014, Shinhan Financial Group (SFG) filed its FY2013 Business Report (the Business Report) with the Financial Supervisory Service of the Republic of Korea (Korea) pursuant to the Financial Investment Services and Capital Market Act of Korea. This is the summary of the Business Report translated into English. Non-material or previously disclosed information are omitted or abridged.

The financial information in this report has been prepared in accordance with Korean International Financial Reporting Standards.

Table of Contents

<u>1. Introduction of the Group</u>	3
<u>2. Business Results</u>	6
<u>3. Independent Auditor</u>	16
<u>4. Directors, Executive Officers and Employees</u>	17
<u>5. Major Shareholder and Market Price Information of Our Common Shares and ADRs</u>	20
<u>6. Related Party Transactions</u>	21

Table of Contents

1. Introduction of the Group

Company History in 2009 through 2013

Jan. 2009: Shinhan BNP Paribas Asset Management launched through the merger of Shinhan BNP Paribas ITMC and SH Asset Management

Jun. 2009 : SH&C separated from SFG after SFG consummated share transfers of SH&C

Sep. 2009 : SBJ became an indirect subsidiary of SFG

Oct. 2009 : Shinhan Bank Vietnam became an indirect subsidiary of SFG

Nov. 2009 : Liquidated Shinhan Finance Ltd. , an indirect subsidiary of SFG

Dec. 2009 : Shinhan Capital Petra PEF became an indirect subsidiary of SFG

Jan. 2010 : Shinhan Data System became a subsidiary of SFG

Jun. 2010 : CHB Valuemeet 2001 First SPC was disaffiliated from SFG

Jun. 2010 : CHB Valuemeet 2001 Second SPC and CHB Valuemeet 2002 First SPC were disaffiliated from SFG

Aug. 2010 : Shinhan Macquarie Financial Advisory was disaffiliated from SFG

Oct. 2010 : Shinhan Maritime Private Equity Fund I became an indirect subsidiary of SFG

Dec. 2010 : KOFC Shinhan Frontier Champ 2010-4 PEF Investment Corp. became an indirect subsidiary of SFG

Feb. 2011 : Shinhan BNP Paribas Asset Management (Hong Kong) Limited became an indirect subsidiary of SFG

Nov. 2011 : Shinhan Bank Vietnam was merged with Shinhan Vina Bank.

Dec. 2011 : Shinhan Savings Bank became a subsidiary of SFG

Nov. 2012 : Shinhan AITAS Co., Ltd. joined SFG as a direct subsidiary

Jan. 2013 : Yehanbyoul Savings Bank joined SFG as a direct subsidiary.

Apr. 2013 : Shinhan Savings Bank merged with Yehanbyoul Savings Bank. As a result of the integration, Shinhan Savings Bank has been liquidated and Yehanbyoul Savings Bank now exists under the name of Shinhan Savings Bank as an existing legal entity.

Table of Contents**Principal Subsidiaries under Korean Law (as of December 31, 2013)*****Direct Subsidiaries***

Subsidiaries	Ownership by SFG
Shinhan Bank	100.0%
Shinhan Card	100.0%
Shinhan Investment Corp.	100.0%
Shinhan Life Insurance	100.0%
Shinhan BNP Paribas Asset Management	65.0%
Shinhan Capital	100.0%
Jeju Bank ¹⁾	68.9%
Shinhan Savings Bank ²⁾	100.0%
Shinhan Data System	100.0%
Shinhan AITAS ³⁾	99.8%
Shinhan Credit Information	100.0%
Shinhan Private Equity	100.0%
SHC Management ⁴⁾	100.0%

1) Jeju Bank is currently listed on the Korea Exchange.

2) On January 30, 2013, Yehanbyoul Savings Bank joined SFG as a direct subsidiary.

On April 1, 2013, Shinhan Savings Bank merged with Yehanbyoul Savings Bank, both of which were direct subsidiaries of Shinhan Financial Group. As a result of the integration of the two savings banks, the previous Shinhan Savings Bank has been liquidated and is thus no longer a subsidiary of Shinhan Financial Group and instead, Yehanbyoul Savings Bank now exists under the name of Shinhan Savings Bank as an existing legal entity constituting a member of Shinhan Financial Group.

3) On November 30, 2012, Shinhan AITAS Co., Ltd. joined SFG as a direct subsidiary. Prior to November 30, 2012, Shinhan AITAS was an indirect subsidiary of SFG under Shinhan Bank, a wholly-owned bank subsidiary of SFG.

4) Currently in liquidation proceedings.

Table of Contents**Indirect subsidiaries held through direct subsidiaries (as of December 31, 2013)**

Direct Subsidiaries	Indirect Subsidiaries	Ownership by the Parent
Shinhan Bank	Shinhan Asia Limited	100.0%
	Shinhan Bank America	100.0%
	Shinhan Bank Europe	100.0%
	Shinhan Khmer Bank Limited	90.0%
	Shinhan Bank Kazakhstan	100.0%
	Shinhan Bank China Limited	100.0%
	Shinhan Bank Canada	100.0%
	Shinhan Bank Japan	100.0%
Shinhan Investment Corp.	Shinhan Bank Vietnam	100.0%
	Shinhan Investment America Inc.	100.0%
	Shinhan Investment Europe Ltd.	100.0%
	Shinhan Investment Asia Ltd.	100.0%
	Shinhan Maritime Private Equity Fund I	7.1%
Shinhan BNP Paribas Asset Management	KOFC Shinhan Frontier Champ 2010-4 PEF Investment Corp. ¹⁾	8.5%
	Shinhan BNP Paribas Asset Management (Hong Kong) Limited	100.0%
Shinhan Private Equity	Shinhan NPS Private Equity Fund 1st	5.0% ²⁾
	Shinhan Private Equity Fund 2nd	2.2% ³⁾
	Shinhan-Stonebridge Petro Private Equity Fund	0.6% ⁴⁾

- 1) Shinhan Financial Group and its subsidiaries currently own 34.6% of KOFC Shinhan Frontier Champ 2010-4 PEF Investment Corp.
- 2) Shinhan Financial Group and its subsidiaries currently own 36.7% of Shinhan NPS Private Equity Fund 1st.
- 3) Shinhan Financial Group and its subsidiaries currently own 32.6% of Shinhan Private Equity Fund 2nd.
- 4) Shinhan Financial Group and its subsidiaries currently own 1.8% of Shinhan-Stonebridge Petro Private Equity Fund.

Number of Shares (as of December 31, 2013)

Types of Shares	Number of Shares
Common Shares	474,199,587
Redeemable Preferred Shares	11,100,000
Total	485,299,587

Table of Contents**2. Business Results****Operation Results**

	(KRW billion)		
	FY2013	FY2012	FY2011
	(Jan. 1 ~ Dec. 31)	(Jan. 1 ~ Dec. 31)	(Jan. 1 ~ Dec. 31)
Operating income	2,637.6	3,178.0	4,172.4
Equity in income(loss) of associates	7.3	27.5	57.8
Non-Operating Income(loss)	37.3	25.1	(37.6)
Earnings before income tax	2,682.2	3,230.6	4,192.6
Income taxes	622.6	738.7	920.0
Consolidated net income	2,059.6	2,491.9	3,272.6
Net income in majority interest	1,902.8	2,321.9	3,100.0
Net income in minority interest	156.8	170.0	172.6

Some of the totals may not sum due to rounding.

Table of Contents**Source and Use of Funds**

Account Basis	FY2013 Jan. 1 ~ Dec. 31				FY2012 Jan. 1 ~ Dec. 31				FY2011 Jan. 1 ~ Dec. 31		
	Average Balance	Proportions (%)	Interest Paid	Interest Rate (%)	Average Balance	Proportions (%)	Interest Paid	Interest Rate (%)	Average Balance	Proportions (%)	Interest Paid
Deposits	176,825.5	56.58	3,914.2	2.21	170,937.0	56.64	4,636.9	2.71	156,280.5	55.28	4,181.0
Borrowings	13,054.6	4.18	229.3	1.76	14,463.2	4.79	293.5	2.03	14,037.4	4.97	259.2
Investments	38,303.2	12.26	1,521.5	3.97	39,763.3	13.18	1,740.2	4.38	40,017.2	14.16	1,942.9
Other											
Liabilities	55,163.7	17.65			48,721.2	16.14			44,174.6	15.63	
Total	283,347.0	90.67			273,884.7	90.75			254,509.7	90.03	
Total											
Stockholders' Equity	29,159.3	9.33			27,920.0	9.25			28,184.6	9.97	
Total	312,506.3	100.00			301,804.7	100.00			282,694.3	100.00	
Currency & Cash											
Loans	17,264.0	5.52	200.9	1.16	15,655.9	5.19	246.7	1.58	14,396.1	5.09	248.6
Loans	203,254.8	65.04	10,173.5	5.01	196,161.4	65.00	11,309.1	5.77	186,828.2	66.09	11,265.3
Loans in											
RW	156,496.7	50.08	7,435.5	4.75	150,826.8	49.97	8,334.2	5.53	143,097.0	50.62	8,281.2
Loans in											
Foreign											
Currency	10,506.0	3.36	394.6	3.76	10,335.9	3.42	439.1	4.25	9,510.8	3.36	379.1
Credit Card											
Accounts	17,445.2	5.58	1,763.8	10.11	17,507.8	5.80	1,834.0	10.48	17,740.2	6.28	1,887.5
Others	18,806.9	6.02	579.6	3.08	17,490.9	5.80	701.9	4.01	16,480.2	5.83	717.5
ES											
Financial											
Assets	29,620.6	9.48	979.2	3.31	28,996.9	9.61	1,111.9	3.83	25,588.5	9.05	1,025.9
ITM											
Financial											
Assets	11,197.0	3.58	527.9	4.71	11,790.5	3.91	594.7	5.04	12,307.7	4.35	642.9
Other Assets	51,169.9	16.37			49,200.0	16.30			43,573.8	15.41	
Total Assets	312,506.3	100.00			301,804.7	100.00			282,694.3	100.00	

1) The Average Balance is the arithmetic mean of the ending balance of each quarter.

Table of Contents**Other Financial Information****1) Capital Adequacy****Consolidated BIS Ratio (Shinhan Financial Group)**

	(KRW billion)		
	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Aggregate Amount of Equity Capital (A)	25,605.8	25,075.7	22,315.4
Risk-Weighted Assets (B)	190,716.6	201,184.4	195,579.4
BIS Ratio (A/B)	13.43%	12.46%	11.41%

Figs. for 2013 based on Basel III, Figs. for 2011~2012 based on Basel I
Capital Adequacy Ratios (Subsidiaries)

		(%)		
Subsidiary	Capital Adequacy Ratio	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Shinhan Bank	BIS Capital Adequacy Ratio	16.10	15.83	15.26
Jeju Bank	BIS Capital Adequacy Ratio	15.95	15.89	13.27
Shinhan Card	Adjusted Equity Capital Ratio	30.41	27.43	25.81
Shinhan Investment Corp.	Net Capital Ratio	493.33	666.34	700.78
Shinhan Life Insurance	Risk Based Capital Ratio	253.06	287.70	324.02
Shinhan BNPP AM	Net Capital Ratio	599.75	583.21	599.73
Shinhan Capital	Adjusted Equity Capital Ratio	15.05	14.98	14.90
Shinhan Savings Bank	BIS Capital Adequacy Ratio	12.22	n/a	n/a

The BIS Capital Adequacy Ratio is computed in accordance with the guidelines issued by the FSS for commercial banks. Under these guidelines, commercial banks are required to maintain a minimum capital adequacy ratio of 8%.

Basel III FIRB was applied in calculating Shinhan Bank's BIS Capital Adequacy Ratio for 2013 whereas, Basel II FIRB was applied for 2011~2012

Basel III TSA was applied in calculating Jeju Bank's BIS Capital Adequacy Ratio for 2013 whereas, Basel II TSA was applied for 2011~2012

Basel I was applied in calculating Shinhan Savings Bank's BIS Capital Adequacy Ratio.

The Adjusted Equity Capital Ratio represents the ratio of total adjusted shareholder's equity to total adjusted assets and is computed in accordance with the guidelines issued by FSS. Under these guidelines, Shinhan Card and Shinhan Capital are required to maintain a minimum adjusted equity capital ratio of 8%.

Net Capital Ratio is computed in accordance with the guidelines issued by the FSS. Under these guidelines, Shinhan Investment Corporation and Shinhan BNP Paribas Asset Management are required to maintain a minimum net capital ratio of 100%.

Under the guidelines issued by the FSS, Shinhan Life Insurance is required to maintain a minimum RBC ratio of 100%.

Table of Contents**2) Liquidity****Won Liquidity Ratio**

(KRW billion, %)

Company	Dec. 31, 2013			Dec. 31, 2012			Dec. 31, 2011		
	Won Assets	Won Liabilities	Won Liquidity Ratio(%)	Won Assets	Won Liabilities	Won Liquidity Ratio(%)	Won Assets	Won Liabilities	Won Liquidity Ratio(%)
Shinhan Financial Group	578.3	263.0	219.9	189.1	93.4	202.6	4,225.5	3,911.2	108.0
Shinhan Bank	53,589.9	41,699.5	128.5	56,506.3	41,131.1	137.4	56,609.5	46,635.4	121.4
Shinhan Card	14,490.7	3,902.1	371.4	15,472.3	3,420.9	452.3	15,417.2	3,417.5	451.1
Shinhan Investment Corp.	10,613.7	7,833.6	135.5	9,358.8	6,725.4	139.2	6,161.4	5,036.5	122.3
Shinhan Life Insurance	1,174.2	419.6	279.8	969.1	377.2	256.9	843.5	341.5	247.0
Shinhan Capital	510.9	221.1	231.1	587.5	161.3	364.1	519.0	147.9	350.8
Jeju Bank	937.3	559.0	167.7	9,984.0	6,511.8	153.3	982.2	686.2	143.1
Shinhan Savings Bank	257.4	91.8	280.2						

- 1) Shinhan Financial Group, Shinhan Bank, Jeju Bank: Due within 1 month
- 2) Shinhan Life Insurance: (Won assets due within 3 months / 3 months average of Claim payments) * 100
- 3) Shinhan Card, Shinhan Investment Corp., Shinhan Capital, Shinhan Savings Bank : Due within 3 months
- 4) Shinhan Financial Group figures are separate basis

Foreign Currency (FC) Liquidity Ratio

(USD thousand, %)

Company	Dec. 31, 2013			Dec. 31, 2012			Dec. 31, 2011		
	FC Assets	FC Liabilities	FC Liquidity Ratio(%)	FC Assets	FC Liabilities	FC Liquidity Ratio(%)	FC Assets	FC Liabilities	FC Liquidity Ratio(%)
Shinhan Financial									

Group									
Shinhan Bank	25,808,136	20,294,035	127.2	25,501,141	20,005,132	127.5	25,887,879	22,254,239	116.3
Shinhan Investment Corp.	451,293	390,614	115.5	450,807	417,150	108.1	226,235	226,239	100.0
Shinhan Capital	84,439	55,637	151.8	108,100	71,391	151.4	44,675	18,958	235.7
Jeju Bank	8,486	5,203	163.1	11,253	5,676	198.3	15,362	9,351	164.3

- 1) Foreign currency liquidity ratios are computed with assets and liabilities due within 3 months
- 2) Shinhan Bank's foreign currency liquidity ratio reflected securitization weight with the guidelines issued by the FSS
- 3) Shinhan Financial Group figures are separate basis

Table of Contents**3) Asset Quality*****SFG Consolidated Basis***

(KRW billion, %)

	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Total Loans	207,680.2	203,155.4	201,245.9
Substandard & Below	2,609.1	2,718.9	2,587.1
Substandard & Below Ratio	1.26	1.34	1.29
Non-Performing Loans	1,990.2	2,173.3	1,903.5
NPL Ratio	0.96	1.07	0.95
Substandard & Below Coverage Ratio	163.45	169.06	162.19
Loan Loss Allowance ¹⁾	4,264.6	4,596.5	4,196.0
Substandard & Below Loans	2,609.1	2,718.9	2,587.1

1) Including reserve for credit losses.

Separate Basis

(%)

	Dec. 31, 2013			Dec. 31, 2012			Dec. 31, 2011		
	Substandard & Below Ratio	NPL Ratio	Substandard & Below Coverage Ratio ¹⁾	Substandard & Below Ratio	NPL Ratio	Substandard & Below Coverage Ratio ¹⁾	Substandard & Below Ratio	NPL Ratio	Substandard & Below Coverage Ratio ¹⁾
Shinhan Financial Group									
Shinhan Bank	1.16	0.90	149.82	1.08	0.87	170.55	1.09	0.82	166.11
Shinhan Card	1.53	1.00	314.75	2.14	1.64	248.83	1.69	1.26	236.08
Shinhan Investment Corp.	4.65	4.65	94.16	11.17	11.18	77.61	16.97	16.92	71.46
Shinhan Life Insurance	0.20	0.19	472.62	0.50	0.26	361.33	0.45	0.23	280.64
Shinhan Capital	2.23	1.88	111.21	2.98	1.91	95.84	2.79	1.31	82.85
Jeju Bank	1.53	1.49	105.10	1.49	1.47	102.90	1.62	1.03	93.73
Shinhan Savings Bank	17.70	13.64	33.30						

1) Including reserve for credit losses.

Table of Contents**4) Write-Offs & Provision for Credit Losses****<SFG Consolidated Basis>**

(KRW billion)

	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Allowance for loan losses	2,575.0	2,903.5	2,729.1
Allowance for acceptances and guarantees	93.0	77.8	85.8
Allowance for unused loan commitments	411.2	415.4	444.8
Other allowance	246.1	254.6	339.0
Total allowance	3,325.3	3,651.3	3,598.7
Write-offs	1,504.1	1,417.2	1,382.1

<Shinhan Bank>

(KRW billion)

	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Allowance for loan losses	1,502.1	1,649.8	1,580.9
Allowance for acceptances and guarantees	111.5	112.8	109.5
Allowance for unused loan commitments	80.3	78.1	85.2
Other allowance	180.0	168.8	256.2
Total allowance	1,873.9	2,009.5	2,031.8
Write-offs	750.8	695.6	811.8

<Shinhan Card>

(KRW billion)

	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011
Allowance for loan losses	673.5	777.4	706.2
Allowance for acceptances and guarantees			
Allowance for unused loan commitments	318.6	328.5	345.3
Other allowance	52.7	46.7	50.6
Total allowance	1,044.8	1,152.6	1,102.1
Write-offs	647.5	511.6	451.5

Table of Contents**5) Debt to Equity Ratios*****Shinhan Financial Group (Separate Basis)***

	(KRW billion)		
	Dec. 31, 2013	Dec. 31, 2012	Dec. 31, 2011 ¹⁾
Debt	7,450.2	7,546.0	11,413.4
Equity	19,974.5	19,666.9	19,430.8
Debt to Equity Ratio	37.30%	38.37%	58.74%

- 1) Upon the resolution of Board of Directors to redeem Series 10 redeemable preferred shares and Series 11 convertible redeemable preferred shares held on December 15, 2011, KRW 3.75 trillion capital decrease and liability increase reflected on Debt to Equity Ratio.

Table of Contents**Twenty Largest Exposures by Borrower**

(KRW billion)

As of Dec. 31, 2013	Loans in Won	Loans in Foreign Currency	Securities	Guarantees and Acceptances	Others	Total Exposures
Consolidated basis						
Bank of Korea	2,730		5,060	0		7,790
Ministry of Strategy & Finance	0		6,197			6,197
Korea Development Bank	9	84	2,782			2,875
Hyundai Heavy Industries Co., Ltd.	35	174	309	2,255	0	2,774
Industrial Bank of Korea	492	63	2,205			2,760
Korea Deposit Insurance Corporation	0		2,710			2,710
Woori Bank	857	34	1,483			2,374
Korea Finance Corporation			2,195			2,195
Korea Securities Finance Corporation	36		1,490			1,526
Korea Land & Housing Corporation	0		1,497			1,497
Nonghyup Bank	529		792	11		1,332
Samsung Heavy Industries Co., Ltd.	0	19	53	1,257	0	1,328
Hyundai Samho Heavy Industries Co., Ltd.	4	34	10	1,137	0	1,185
Korea Housing-Finance Corporation	0		974			974
Hana Bank	57	72	766			894
KEPCO	2		841	20		863
Korea EximBank			853			853
Hyundai Steel	493	171	98	42	0	803
Hyundai Mipo Dockyard Co., Ltd.	0	0	1	761		762
LG Electronics Co., Ltd.	196		86	438		720
Total	5,440	650	30,401	5,921	0	42,413

Some of the totals may not sum due to rounding

Table of Contents**Exposure to ten Main Debtor Groups**

(KRW billion)

As of Dec. 31, 2013

Consolidated basis	Loans in Foreign			Guarantees and		Total Exposures
	Loans in Won	Currency	Securities	Acceptances	Others	
Hyundai Heavy Industries	152	377	340	4,180	1	5,050
Samsung	395	1,026	1,112	1,892		4,425
SK	488	637	1,192	1,189		3,506
Hyundai Motors	1,229	938	992	325		3,484
LG	795	313	474	507		2,089
Lotte	555	529	756	248		2,088
POSCO	253	409	461	232	1	1,356
LS	188	381	171	342		1,082
Hyosung	253	492	76	142		963
GS	227	103	193	365		888
Total	4,535	5,205	5,767	9,422	2	24,931

Some of the totals may not sum due to rounding

Loan and due from banks Concentration by Industry

(KRW billion)

As of Dec. 31, 2013

Total Exposures

Consolidated basis	Amount	Weight (%)
Finance and Insurance	58,720	21
Manufacturing	34,694	13
Retail and wholesale	13,607	5
Real Estate, leasing and service	18,723	7
Construction	4,261	2
Hotel and leisure	4,602	2
Others	39,692	14
Consumers	102,096	37
Total	276,395	100

* Including deposits, loans, and securities

Table of Contents**Top Twenty Non-Performing Loans**

		(KRW billion)		
Borrower	Industry	Gross Principal Outstanding	NPL	Allowance for Loan Losses
A	Building of Steel Ships	231	154	27
B	Apartment Building Construction	110	101	101
C	Development and Subdividing of Residential Buildings	90	90	7
D	Wholesale of Non-Specialized Goods	84	84	59
E	Building of Steel Ships	77	76	36
F	Apartment Building Construction	67	54	54
G	Building of Steel Ships	44	44	0
H	Renting of Non-Residential Buildings	30	30	3
I	Development and Subdividing of Residential Buildings	30	30	23
J	Building of Steel Ships	29	29	3
K	Other Civil Engineering Construction	28	28	23
L	Manufacture of Other Paper and Paperboard	27	25	8
M	Building of Steel Ships	34	23	9
N	Manufacture of liquid crystal Flat Display Boards	21	21	0
O	Building of Steel Ships	21	21	1
P	Apartment Building Construction	21	21	18
Q	Manufacture of Sections for Ships	20	20	2
R	Development and Subdividing of Residential Buildings	19	19	3
S	Apartment Building Construction	18	18	0
T	Manufacture of Synthetic Resin and Other Plastic Materials	18	18	0
Total		1,019	908	377

- 1) Consolidated basis as of Dec. 31, 2013.
- 2) Some of the totals may not sum due to rounding.

Table of Contents**3. Independent Auditor***Audit Opinion for the last 3 years*

Audit Opinion	FY2013 Unqualified	FY 2012 Unqualified	FY 2011 Unqualified
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Compensation to the Independent Auditor for Audit and Review Services

The following is a description of the fees for audit and review services performed by our independent auditor for the last three years in connection with our financial statements preparation.

Year	Auditor	Payment ¹⁾ (KRW mil.)	Details	Working hours
2013	KPMG Samjong Accounting Corp.	508	Review/Audit of Financial Statements	6,270 hours
	KPMG Samjong Accounting Corp.	140	K-IFRS Report Package Audit for Shinhan Savings Bank	1,511 Hours
2012	KPMG Samjong Accounting Corp.	498	Review/Audit of Financial Statements	6,380 hours
	KPMG Samjong Accounting Corp.	35	K-IFRS Report Package Audit for Shinhan Savings Bank	372 hours
	KPMG Samjong Accounting Corp.	70	Non-statutory audit of subsidiaries under the consolidated corporate tax system for CY2012	690 hours
2011	KPMG Samjong Accounting Corp.	487	Review/Audit of Financial Statements	9,016 hours

1) Excluding value-added taxes.

* In addition to above mentioned description of fees for audit and review services, KPMG Samjong Accounting Corp. also provided services related to US listing and ICOFR audit in accordance with the standards of the PCAOB which we agreed to pay KRW1,304 million(Excluding value-added taxes) for FY2013

Table of Contents**4. Directors, Executive Officers and Employees***Directors and Executive Officers*

1) Executive Director

(As of Mar. 31, 2014)

Name	Month and Year of Birth	Position	Service Term
		- Chairman of Shinhan Financial Group	
Dong Woo Han	November, 1948	- Board Steering Committee member - Corporate Governance & CEO Recommendation Committee Member	6 years starting from March 23, 2011

2) Non-Executive Directors

Currently, 11 non-executive directors are in office, 10 of which outside directors who are nominated by our Outside Director Recommendation Committee and appointed pursuant to the approval of general shareholders meeting.

9 outside directors were appointed as board of directors at the 13th Annual General Meeting of Shareholders on March 26, 2014, of which 7 directors renewed their terms and 2 director newly appointed.

Our non-executive directors are as follows: Director

(As of Mar. 31, 2014)

Name	Month and Year of Birth	Outside Director	Sub-Committees	Service Term
Jin Won Suh	April 1951	X	Chairman of Board of Directors Risk Management Committee member	4 years starting from March 23, 2011
Hoon Namkoong	June 1947	O	Compensation Committee member Corporate Governance & CEO Recommendation Committee member	4 years starting from March 23, 2011

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			Board Steering Committee member	
Boo In Ko	December 1941	O	Corporate Governance & CEO Recommendation Committee member	2 years starting from March 28, 2013
			Audit Committee chair	
Taeun Kwon	January 1941	O	Corporate Governance & CEO Recommendation Committee member	4 years starting from March 23, 2011
			Board Steering Committee member	
Kee Young Kim	October 1937	O	Risk Management Committee member	4 years starting from March 23, 2011
			Audit Committee member	
			Board Steering Committee member	
Seok Won Kim	April 1947	O	Compensation Committee member	4 years starting from March 23, 2011
			Compensation Committee member	
Man Woo Lee	November 1954	O	Audit Committee member	2 years starting from March 26, 2014
			Audit Committee member	
Sang Kyung Lee	September 1945	O	Corporate Governance & CEO Recommendation Committee member	3 years starting from March 29, 2012
			Board Steering Committee member	
Jin Chung	March 1937	O	Compensation Committee member	2 years starting from March 26, 2014
			Risk Management Committee member	
Haruki Hirakawa	November 1964	O	Compensation Committee member	4 years starting from March 23, 2011
			Risk Management Committee member	
Philippe Aguinier	September 1957	O	Corporate Governance & CEO Recommendation Committee member	5 years starting from March 24, 2010

Table of Contents

3) Executive Officers

In addition to the executive directors, we currently have the following executive officers:

(As of Mar. 31, 2014)

Name	Month and Year of Birth	Position	In charge of
Hyung Jin Kim	July. 1958	Deputy President	- Strategic Planning Team
			- Global Business Strategy Team
			- Future Strategy Research Institute
			- Corporate Culture Development Team
			- Synergy Management Team
			- Information & Communication Technology
Jae Gwang Soh	August. 1961	Deputy President	Planning Team
			- Smart Finance Team
			- Audit Team
			- Finance Management Team
Jung Kee Min	March. 1959	Deputy President & Chief Financial Officer	- Investor Relations Team
			- HR Team
			- Public Relations Team
Sin Gee Lee	July. 1956	Deputy President	- CSR Team
			- Management Support Team
Young Jin Lim	November. 1960	Deputy President	- Wealth Management Planning Office
Dong Hwan Lee	September. 1959	Deputy President	- Corporate & Investment Banking Planning Office
Bo Hyuk Yim	March. 1961	Executive Vice President	- Risk Management Team
Woo Gyun Park	March. 1959	Managing Director	- Compliance Team
	January. 1964	Managing Director	- Future Strategy Research Institute

Byung Chul
Lim

Young Kyo Jeon August. 1962 Managing Director - Finance Management Team

Stock Options

(As of Feb. 28, 2014)

	No. of Granted Options (A)	No. of Exercised Options (B)	No. of Cancelled Options (C)	No. of Exercisable Options (D = A - B - C)	Exercise Price (KRW)
Granted in 2005	2,620,331	2,266,642	251,300	102,389	28,006
Granted in 2006	3,206,173	2,617,517	480,300	108,356	38,829
Granted in 2007	1,231,169	0	205,313	1,025,856	54,560
Granted in 2008	805,174	0	185,396	619,778	49,053
Total	7,862,847	4,884,159	1,122,309	1,856,379	

- Note 1) The weighted-average exercise price of outstanding exercisable options as of Feb. 28, 2014 is KRW 50,339
- 2) The closing price of our common stock was KRW 44,450 on Feb. 28, 2014.

Table of Contents**Employees**

(As of Dec. 31, 2013)

Gender	Number of Employees	Average length of Service	Total Salaries and wages paid in 2013 (KRW million)	Average Payment per person (KRW million)
Male		2 yrs 11 mths		
	118	(12 yrs 11 mths) ¹⁾	14,391	122
Female		4 yrs		
	30	(7 yrs 4 mths) ¹⁾	2,020	67
Total		3 yrs 2 mths		
	148	(11 yrs 10 mths) ¹⁾	16,411	111

1) Average length of service including service within group subsidiaries

Table of Contents**5. Major Shareholder and Market Price Information of our Common Shares and ADRs****Major Shareholders¹⁾ of Shinhan Financial Group as of Dec. 31, 2013**

Name	No. of Common Shares owned	Ownership%
National Pension Service	41,795,962	8.81%
BNP Paribas	25,356,276	5.35%

- 1) Shareholders who own beneficial ownership of 5% or more (common share basis).
- 2) In addition to the common share holdings, National Pension Service holds a total of 2,000,000 shares of Shinhan Financial Group's series 12 non-voting redeemable preferred stock as of Dec. 31, 2013.

Share ownership of Employee Stock Ownership Association

Beginning Balance (Jan. 1, 2013)	Ending Balance (Dec. 31, 2013)		Ownership % ¹⁾ (Dec. 31, 2013)
	Increase	Decrease	
18,787,067	3,084,368	2,538,933	4.08%

- 1) Common share basis.

Common Share Traded on the Korea Exchange

		(KRW, number of shares)							
		Jul. 2013	Aug. 2013	Sep. 2013	Oct. 2013	Nov. 2013	Dec. 2013	Jan. 2014	Feb. 2014
Price per share	High	41,000	41,550	44,850	48,650	46,800	47,500	46,600	45,250
	Low	37,300	39,050	41,050	43,800	42,150	43,900	43,000	42,000
	Avg.	39,257	40,500	43,572	45,990	44,455	45,605	44,478	43,970
Trading Volume		18,255,240	18,868,266	17,224,587	24,337,853	17,171,084	18,627,562	20,153,930	19,455,940
Highest Daily Trading Volume		1,721,529	1,517,466	1,831,529	6,514,753	1,319,749	1,744,554	1,526,941	2,137,863
Lowest Daily Trading Volume		305,551	421,376	591,708	400,603	389,937	461,270	568,070	387,779

American Depositary Receipts traded on the New York Stock Exchange

(USD, number of shares)

		Jul. 2013	Aug. 2013	Sep. 2013	Oct. 2013	Nov. 2013	Dec. 2013	Jan. 2014	Feb. 2014
Price per share	High	36.47	37.15	42.34	45.61	43.87	45.70	43.77	41.79
	Low	32.58	34.82	37.62	40.63	40.06	41.27	39.77	39.44
	Avg.	34.90	36.15	40.38	43.04	41.92	43.32	41.72	40.86
Trading Volume		1,165,631	1,025,411	996,438	878,337	743,184	1,095,729	1,326,446	1,414,926
Highest Daily Trading Volume		294,654	150,611	89,551	90,686	106,513	189,109	123,661	147,578
Lowest Daily Trading Volume		20,547	19,500	24,299	12,881	9,616	18,566	27,613	37,416

* 1 ADR = 1 Common Shares

Table of Contents**6. Related Party Transactions****Loans to Subsidiaries**

(KRW billion)

Subsidiary	Loan Type	Origination Date	Maturity Date	Lending Rate	Beginning Balance (Jan. 1, 2013)	Decrease	Increase	Ending Balance (Dec. 31, 2013)
Shinhan Investment Corp.	Loans in KRW	2012-01-30	2017-01-30	4.11%	100.0			100.0
	Loans in KRW	2012-06-28	2017-06-28	3.84%	100.0			100.0
	Loans in KRW	2010-10-29	2015-10-29	4.37%	100.0			100.0
	Loans in KRW	2011-01-28	2016-01-28	4.91%	100.0			100.0
Shinhan Card	Loans in KRW	2011-02-24	2016-02-24	4.82%	250.0			250.0
	Loans in KRW	2011-05-17	2016-05-17	4.47%	100.0			100.0
	Loans in KRW	2012-03-14	2017-03-14	4.12%	150.0			150.0
	Loans in KRW	2008-01-23	2013-01-23	6.60%	50.0	50.0		
	Loans in KRW	2010-09-28	2013-09-28	4.12%	100.0	100.0		
	Loans in KRW	2011-01-28	2014-01-28	4.53%	50.0			50.0
	Loans in KRW	2011-04-29	2016-04-29	4.65%	100.0			100.0
Shinhan Capital	Loans in KRW	2011-05-17	2016-05-17	4.47%	50.0			50.0
	Loans in KRW	2012-03-14	2017-03-14	4.12%	50.0			50.0
	Loans in KRW	2012-12-14	2017-12-14	3.33%	50.0			50.0
	Loans in KRW	2013-01-18	2018-01-18	3.18%			50.0	50.0
	Loans in KRW	2013-09-05	2018-09-05	3.61%			80.0	80.0
Shinhan PE Investment Management	Loans in KRW	2012-08-10	2013-08-09	4.09%	5.0	5.0		
	Loans in KRW	2012-11-27	2013-11-27	3.07%	5.0	5.0		
	Loans in KRW	2013-08-09	2014-08-08	2.81%			2.5	2.5
	Loans in KRW	2013-11-27	2014-11-26	3.01%			5.0	5.0
Total					1,360.0	160.0	137.5	1,337.5

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

SHINHAN FINANCIAL GROUP CO., LTD.

/s/ Jung Kee Min

Name: Jung Kee Min

Title: Chief Financial Officer

Date: March 31, 2014