

PRIMUS KNOWLEDGE SOLUTIONS INC

Form 425

October 25, 2004

Filed by Art Technology Group, Inc. pursuant  
to Rule  
425 under the Securities Act of 1933, as  
amended and  
deemed filed pursuant to Rule 14a-12 under  
the  
Securities Exchange Act of 1934, as amended

Subject Company: Primus Knowledge  
Solutions, Inc.

Commission File No. 000-26273

On October 22, 2004 Art Technology Group, Inc. issued a press release announcing that it has adjourned its special meeting of stockholders that was convened today because the quorum required by the company's by-laws was not obtained. The press release is attached as Exhibit 99.1 and incorporated herein by reference.