

SYKES ENTERPRISES INC

Form 8-K

May 10, 2004

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

**Washington, D.C. 20549**

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**FORM 8-K**

**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of  
the Securities Exchange Act of 1934

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Date of Report (Date of earliest event reported): May 10, 2004

**Sykes Enterprises, Incorporated**

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(Exact name of registrant as specified in its charter)

Florida

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0-28274

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56-1383460

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(State or other jurisdiction  
of incorporation)

(Commission File Number)

(IRS Employer  
Identification No.)

400 N. Ashley Drive, Tampa, Florida 33602

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(Address of principal executive offices, including zip code)  
(813) 274-1000

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(Registrant's telephone number, including area code)

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**Item 5. Other Events**

On May 7, 2004, Sykes Enterprises, Incorporated (the Company ) issued a press release announcing the appointment of Charles E. Sykes as President of the Company, in addition to his position as Chief Operating Officer. The press release is attached as Exhibit 99.1.

Also, on May 7, 2004, the Company issued a press release announcing the election of Iain A. Macdonald to the Company s Board of Directors. The press release is attached as Exhibit 99.2.

**Item 7. Exhibits**

Exhibit 99.1 Press release, dated May 7, 2004, announcing the appointment of Charles E. Sykes as President.

Exhibit 99.2 Press release, dated May 7, 2004, announcing the election of Iain A. Macdonald to the Company s Board of Directors.

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**SIGNATURES**

Pursuant to the requirements of the Securities and Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

**SYKES ENTERPRISES, INCORPORATED**

By: /s/ W. Michael Kipphut

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W. Michael Kipphut  
Group Executive, Senior Vice President Finance

Date: May 10, 2004

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**Exhibit Index**

| <b>Exhibit No.</b> | <b>Description</b>  |
|--------------------|---|
| 99.1               | Press release, dated May 7, 2004, announcing the appointment of Charles E. Sykes as President.                      |
| 99.2               | Press release, dated May 7, 2004, announcing the election of Iain A. Macdonald to the Company's Board of Directors. |