

CYPRESS COMMUNICATIONS HOLDING CO INC

Form 10-Q

February 04, 2005

Table of Contents

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2004

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number 000-30401

CYPRESS COMMUNICATIONS HOLDING CO., INC.

(Exact name of registrant as specified in its charter)

DELAWARE

36-4166222

(State or other jurisdiction
of incorporation or organization)

(I.R.S. Employer
Identification No.)

15 PIEDMONT CENTER, SUITE 100, ATLANTA, GEORGIA 30305

(Address of principal executive offices) (Zip Code)

(404) 869-2500

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date: 6,723,395 shares of Common Stock as of February 1, 2005.

Table of Contents

CYPRESS COMMUNICATIONS HOLDING CO., INC.

QUARTERLY PERIOD ENDED SEPTEMBER 30, 2004 FORM 10-Q

TABLE OF CONTENTS

<u>PART I FINANCIAL INFORMATION</u>	1
<u>ITEM 1 FINANCIAL STATEMENTS</u>	1
<u>ITEM 2 MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS</u>	10
<u>ITEM 3 QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK</u>	19
<u>ITEM 4 CONTROLS AND PROCEDURES</u>	19
<u>PART II OTHER INFORMATION</u>	20
<u>ITEM 6 EXHIBITS</u>	20
<u>SIGNATURES</u>	21
<u>Unanimous Written Consent In Lieu of a Special Meeting</u>	
<u>Key Executive Officer Retention Plan</u>	
<u>First Amendment to the Key Executive Officer Retention Plan</u>	
<u>Section 302 Certification of the CEO</u>	
<u>Section 302 Certification of the CFO</u>	
<u>Section 906 Certification of the CEO</u>	
<u>Section 906 Certification of the CFO</u>	

Table of Contents

PART I FINANCIAL INFORMATION

ITEM 1 FINANCIAL STATEMENTS

CYPRESS COMMUNICATIONS HOLDING CO., INC.

<u>Unaudited Condensed Consolidated Balance Sheet at September 30, 2004 and December 31, 2003</u>	2
<u>Unaudited Condensed Consolidated Statements of Operations for the three months ended September 30, 2004 and 2003 and nine months ended September 30, 2004 and 2003</u>	3
<u>Unaudited Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2004 and 2003</u>	4
<u>Notes to Unaudited Condensed Consolidated Financial Statements</u>	5

Table of Contents

CYPRESS COMMUNICATIONS HOLDING CO., INC.

UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEET
(In thousands except share data)

	September 30, 2004	December 31, 2003
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 1,782	\$ 1,900
Accounts receivable, net of allowance for doubtful accounts of \$260 at September 30, 2004 and \$412 at December 31, 2003	7,702	7,652
Prepaid expenses and other current assets	1,004	1,271
TOTAL CURRENT ASSETS	10,488	10,823
PROPERTY AND EQUIPMENT, NET	23,894	24,249
INTANGIBLE ASSETS, NET	98	523
TOTAL ASSETS	\$ 34,480	\$ 35,595
LIABILITIES AND STOCKHOLDERS DEFICIT		
CURRENT LIABILITIES		
Accounts payable and accrued expenses	\$ 11,540	\$ 16,344
Line of credit	4,396	2,016
Current portion of long-term debt	8,528	494
Deferred income	1,271	1,316
TOTAL CURRENT LIABILITIES	25,735	20,170
Long term debt	10,157	17,543
Accrued liabilities, long-term	610	315
TOTAL LIABILITIES	36,502	38,028
STOCKHOLDERS DEFICIT		
Preferred stock, \$.001 par value; 5,000,000 shares authorized; 100 Series A issued and outstanding shares at September 30, 2004 and December 31, 2003	6	6
Common stock, \$.001 par value; 50,000,000 shares authorized; 6,468,000 issued and outstanding shares (including treasury) at September 30, 2004 and December 31, 2003	23,677	23,607
Additional paid-in capital	(24,845)	(25,186)
Accumulated deficit	(860)	(860)
Less: Treasury Stock, at cost; 594,000 shares at September 30, 2004 and December 31, 2003	(860)	(860)

TOTAL STOCKHOLDERS DEFICIT	(2,022)	(2,433)
TOTAL LIABILITIES AND STOCKHOLDERS DEFICIT	\$ 34,480	\$ 35,595

SEE ACCOMPANYING NOTES TO UNAUDITED CONDENSED
CONSOLIDATED FINANCIAL STATEMENTS

Table of Contents

CYPRESS COMMUNICATIONS HOLDING CO., INC.

UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

THE THREE MONTHS ENDED SEPTEMBER 30, 2004 AND 2003
FOR THE NINE MONTHS ENDED SEPTEMBER 30, 2004 AND 2003

	For the three months ended		For the nine months ended	
	September 30, 2004	September 30, 2003	September 30, 2004	September 30, 2003
REVENUES	\$ 19,433	\$ 21,046	\$ 59,587	\$ 64,818
DIRECT COSTS	9,663	12,140	28,978	33,761
REVENUES NET OF DIRECT COSTS	9,770	8,906	30,609	31,057
OPERATING EXPENSES				
Sales and marketing	607	1,248	2,202	4,267
General and administrative	8,450	9,712	26,294	29,428
Stock based compensation	9	52	70	385
Extinguishment of liabilities and other credits	(426)	(967)	(426)	(1,995)
TOTAL OPERATING EXPENSES	8,640	10,045	28,140	32,085
OTHER INCOME (EXPENSE)				
Interest income	0	2	0	17
Interest expense and financing costs	(874)	(724)	(2,304)	(1,997)
Net gain on disposal of assets	60	30	221	123
Other	(13)	1	(51)	(149)
TOTAL OTHER EXPENSE NET	(827)	(691)	(2,134)	(2,006)
NET INCOME (LOSS)	\$ 303	\$ (1,830)	\$ 335	\$ (3,034)
Net Income (Loss) Per Common Share Basic and Diluted	\$ 0.05	\$ (0.31)	\$ 0.06	\$ (0.52)
Weighted Average Common Shares Outstanding	5,874	5,874	5,874	5,874

SEE ACCOMPANYING NOTES TO UNAUDITED CONDENSED
CONSOLIDATED FINANCIAL STATEMENTS

Table of Contents

CYPRESS COMMUNICATIONS HOLDING CO., INC.

UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

FOR THE NINE MONTHS ENDED SEPTEMBER 30, 2004 AND 2003

	2004	2003
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income (loss)	\$ 335	\$ (3,034)
Adjustments to reconcile net income (loss) to net cash used in operating activities		
Depreciation and amortization	3,460	3,149
Bad debt expense	(31)	1,398
Stock based compensation	70	385
Gain on disposal of assets and extinguishment of liabilities	(587)	(123)
Non cash interest expense	390	457
Other non-cash items	0	149
Changes in assets and liabilities, net of acquisitions		
(Increase) decrease in accounts receivable	19	(1,226)
(Increase) decrease in other assets and prepaid expenses	208	(171)
Increase (decrease) in accounts payable and accrued expenses	(3,669)	(5,775)
Increase (decrease) in deferred income	(45)	891
NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES	150	(3,900)
CASH FLOWS FROM INVESTING ACTIVITIES		
Acquisition of business	0	(2,570)
Capital expenditures	(2,841)	(2,462)
Sale of property and equipment	223	188
NET CASH BY USED IN INVESTING ACTIVITIES	(2,618)	(4,844)
CASH FLOWS FROM FINANCING ACTIVITIES		
Proceeds from long term loans		4,132
Principal payments of long-term debt	(30)	(502)
Proceeds from line of credit, net of repayments	2,380	
NET CASH PROVIDED BY FINANCING ACTIVITIES	2,350	3,630
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	(118)	(5,114)
CASH AND CASH EQUIVALENTS, AT BEGINNING OF PERIOD	1,900	8,258

CASH AND CASH EQUIVALENTS, AT END OF PERIOD	\$ 1,782	\$ 3,144
Supplemental Disclosure of Cash Flow Information:		
Interest paid	\$ 1,033	\$ 902
Supplemental Disclosures of Non cash Investing and Financing Activities		
Note payable in connection with acquisition of subsidiary	\$	\$ 500
Capital leases assumed in connection with acquisition of subsidiary	\$	\$ 107

SEE ACCOMPANYING NOTES TO UNAUDITED CONDENSED
CONSOLIDATED FINANCIAL STATEMENTS

Table of Contents

CYPRESS COMMUNICATIONS HOLDING CO., INC.

NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

1. ORGANIZATION, BASIS OF PRESENTATION AND ACCOUNTING POLICIES

ORGANIZATION

Cypress Communications Holding Co., Inc. (together with its subsidiaries, Cypress), through its wholly owned operating subsidiary, Cypress Communications Inc. (Cypress Communications), is the preferred communication solution provider of managed voice over internet protocol, comprehensive data, voice and video communications services to over 8,000 small and medium sized businesses located in approximately 1,300 commercial office buildings in 25 major metropolitan markets within the United States. Cypress is incorporated under the laws of the State of Delaware.

BASIS OF PRESENTATION

The accompanying interim condensed consolidated financial statements, which include the accounts of the subsidiaries that are more than 50% owned by Cypress, including Cypress Communications, and related footnotes are unaudited. Pursuant to the rules and regulations of the Securities and Exchange Commission (the SEC), certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been condensed or omitted. All intercompany accounts and transactions have been eliminated in consolidation. These financial statements should be read in conjunction with the consolidated financial statements and related footnotes contained in Cypress's Annual Report on Form 10-KSB for the fiscal year ended December 31, 2003, as filed with the SEC. The financial information presented in the condensed consolidated financial statements reflects all normal recurring adjustments, which are, in Cypress's opinion, necessary for a fair presentation of the consolidated financial position and results of operations for the period indicated. This information is not necessarily indicative of the results for the full year or for any other future period.

ACCOUNTING ESTIMATES

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

STOCK-BASED COMPENSATION

The Financial Accounting Standards Board (FASB) Statement of Financial Accounting Standards (SFAS) No. 123, *Accounting for Stock-Based Compensation* (SFAS No. 123), became effective in 1997. SFAS No. 123 encourages companies to recognize expense for stock options and other stock-based employee compensation plans based on their fair value at the date of grant. As permitted by SFAS No. 123, Cypress has and will retain its prior accounting policy

Table of Contents

under Accounting Principle Board Opinion Number 25, *Accounting for Stock Issued to Employees*, and, accordingly, compensation expense for stock options is measured as the excess, if any, of the fair value of Cypress's stock at the date of grant over the exercise price.

SFAS No. 123 requires Cypress to provide pro forma information regarding net income and earnings per share as if compensation cost for its stock option plan has been determined in accordance with the fair value based method prescribed in SFAS No. 123. Cypress estimates the fair value of each stock option at the grant date by using the Black-Scholes option-pricing model with the following assumptions used for grants in both of 2004 and 2003: no dividends yield for all years; expected volatility of 100 percent; risk-free interest rate of 3.0 percent; and expected life of 7 years.

The following table illustrates the effect on the income (loss) and income (loss) per share if Cypress had applied the fair value recognition provisions of SFAS No. 123 to stock-based employee compensation:

	Three Months Ended September 30,		Nine months Ended September 30,	
	2004	2003	2004	2003
	(In thousands except per share data)			
Net income (loss), as reported	\$ 303	\$ (1,830)	\$ 335	\$ (3,034)
Add: Stock-based compensation, as reported	9	52	70	385
Deduct: Total stock based compensation determined under fair value based method for all awards, net of tax	(335)	(272)	(1,023)	(815)
 Pro forma net income (loss)	 \$ (23)	 \$ (2,050)	 \$ (618)	 \$ (3,464)
 Income (Loss) per share:				
Basic and diluted loss per share as reported	\$ 0.05	\$ (0.31)	\$ 0.06	\$ (0.52)
Basic and diluted loss per share as pro forma	\$ 0.00	\$ (0.35)	\$ (0.11)	\$ (0.59)

RECENT ACCOUNTING PRONOUNCEMENTS

On April 9, 2004, FASB issued FASB Staff Position FAS 129-1 *Disclosure Requirements Under FASB Statement No. 129, Disclosure of Information About Capital Structure, Relating to Contingently Convertible Securities* (FSP FAS No. 129-1) to provide guidance for contingently convertible securities, including those instruments with contingent conversion requirements that have not been met and otherwise are not required to be included in the computation of diluted earnings per share. FSP FAS No. 129-1 addresses concerns that disclosures relating to contingently convertible securities are inconsistent between companies or may be inadequate. FSP FAS No. 129-1 notes that to comply with the requirements of SFAS No. 129, the significant terms of the conversion features of the contingently convertible security should be disclosed to enable users of financial statements to understand the circumstances of the contingency and the potential impact of conversion. Cypress has met the disclosure requirements of FSP FAS 129-1, by reference Note 8 to Cypress's Form 10-KSB for the year ended December 31, 2003.

Table of Contents

On December 16, 2004, the FASB issued Statement 123 (revised 2004) that will require compensation costs related to share-based payment transactions to be recognized in the financial statements. With limited exceptions, the amount of compensation cost will be measured based on the grant-date fair value of the equity or liability instruments issued. In addition, liability awards will be remeasured each reporting period. Compensation cost will be recognized over the period that an employee provides service in exchange for the award. Statement 123(R) replaces FASB Statement No. 123, Accounting for Stock-Based Compensation, and supersedes APB Opinion No. 25, Accounting for Stock Issued to Employees. The effective date for this requirement is as of the first interim or annual reporting period that begins after June 15, 2005. The company has not estimated the impact of adopting this revised standard on the financial statements.

ACCOUNTS PAYABLE AND ACCRUED EXPENSES

Accounts payable and accrued expenses at September 30, 2004 and December 31, 2003 consist of:

	September 30, 2004	December 31, 2003
	(In thousands)	
Accounts payable	\$ 2,362	\$ 4,886
Accrued circuits and connectivity costs	4,275	7,029
Accrued termination charges	837	908
Accrued professional fees	245	190
Accrued compensation	1,068	495
Other accrued expenses	2,753	2,836
	\$ 11,540	\$ 16,344

2. LIQUIDITY

Cypress's cash position decreased during the quarter ended September 30, 2004 primarily due to the amount of cash used to reduce current accounts payable and accrued liabilities during the quarter. Management believes that Cypress can maintain or improve on its cash position, net of borrowings against its senior credit facility, and that the cash balance, net of short term borrowings from its senior credit facility will be adequate to address the operating needs of Cypress in the near term. Cypress cannot, however, give any assurance that it will be able to generate sufficient cash flows from operations or financing activities to cover its future costs of operations or to operate on a profitable basis. Likewise, no assurance can be given that Cypress can generate sufficient cash flow from operations or financing activities to support the debt service obligations, including debt raised in connection with its acquisition of certain assets from Intermedia Advanced Building Networks, the shared tenant telecommunications business of WorldCom, Inc. (ABN/STS). Moreover, the terms of the indebtedness Cypress incurred in connection with the acquisition of certain assets from ABN/STS contain restrictive covenants that limit its ability to incur additional indebtedness, pay dividends or undertake certain other transactions. Cypress has also pledged certain assets as security under its senior credit facility. Therefore, Cypress must devote a substantial portion of its cash flow to service its indebtedness

Table of Contents

and cannot utilize that cash flow for operations. Accordingly, there can be no assurance that Cypress will have sufficient liquidity to implement its business plan. Likewise, there can also be no assurance that Cypress will be able to obtain cash through future financing activities on acceptable terms, or at all, or that Cypress will ever become profitable.

EXTINGUISHMENT OF LIABILITIES

Extinguishment of liabilities represents the effect of the elimination of certain liabilities during the three and nine months periods ended September 30, 2004 and September 30, 2003 as a result of settlements on liabilities assumed through the acquisition of Cypress Communications in 2003 and after review of the liabilities in 2004.

3. DEBT

Long term debt at September 30, 2004 and December 31, 2003 consists of the following:

	(In thousands)	
	September 30, 2004	December 31, 2003
Bridge loan, in the amount of \$8,000,000, at a rate of 14% interest payable quarterly beginning September 30, 2002, with principal and any unpaid interest due July 16, 2005 (this amount has been reclassified to current portion of long term debt as of September 30, 2004)	0	8,280
Convertible notes including accrued interest and net of discount, with a face value of \$10,000,000, at a rate of 7.5%, with interest and principal due July 1, 2009	10,157	9,263
	\$ 10,157	\$ 17,543

Additionally, in March 2004, Cypress, modified the terms of its senior credit facility to provide for a term loan sub-limit of up to \$1 million to finance capital expenditures. At September 30, 2004, there was approximately \$850,000 outstanding under this term loan sub-limit. Under the terms of the senior credit facility, the amounts outstanding under this term loan sub-limit are included in current liabilities and included under the caption Line of Credit .

On July 12, 2004, Cypress, modified the senior credit facility to provide for more favorable lending terms which reflect Cypress's recent financial performance and to extend the term of the facility to July 11, 2005.

As of September 30, 2004, Cypress was in compliance with the covenants of its various debt facilities.

4. EARNINGS PER SHARE

Cypress computes earnings per share in accordance with SFAS No. 128, *Earnings per Share*. Basic earnings per share is computed by dividing income from continuing operations by the weighted-average number of common shares outstanding for the period. Diluted earnings per share is computed in the same manner, but also includes the dilutive effect of common stock

Table of Contents

equivalents and other financial instruments that are convertible or exercisable for Cypress's common stock. For the three months ended September 30, 2004 and 2003, Cypress had 16,229,520 and 16,489,174 shares related to convertible debt, stock options and warrants that were not included in the computation of diluted income (loss) per share because such effects would have been anti dilutive for the respective periods.

5. SUBSEQUENT EVENTS

During the quarter ended September 30, 2004, Cypress management determined that Cypress had made payments to telecommunication service providers for federal, state and local taxes and surcharges on telecommunications services for which Cypress might be exempt. The quantification of the amounts paid required that Cypress delay the filing of its Form 10-Q for the quarter ended September 30, 2004, and Cypress notified the Securities and Exchange Commission of such delay on November 12, 2004 with the filing of a Form 12b-25.

Cypress has quantified the amount of taxes it believes were erroneously billed and paid. Cypress is attempting to recover these taxes and surcharges directly from the telecommunications service providers involved. Although management believes that the amount of taxes and surcharges which Cypress is entitled to recover is in the range of \$1 million to \$2.5 million, there is no assurance that any amounts will be recovered or when any amounts will be recovered, if ever. The recovery of these taxes and surcharges will be recorded in the financial statements when the taxes and surcharges are actually recovered.

On November 5, 2004, Cypress (the Company), TechInvest Holding Company, Inc., an affiliate of Crescent Capital Investments, Inc. (Parent), and TechInvest Acquisition, Inc., a wholly-owned subsidiary of Parent (Purchaser), entered into an Agreement and Plan of Merger (the Merger Agreement) pursuant to which Parent will acquire Cypress by the merger of Purchaser with and into Cypress, with the Cypress surviving the merger as a wholly-owned subsidiary of Parent. The total value of the transaction, at the time of the execution of the Merger Agreement, was \$39.350 million. The Merger Agreement contains provisions for final merger consideration adjustments, upwards or downwards, based on the achievement of certain conditions pertaining to changes in certain current assets and liabilities between the execution of the Merger Agreement and closing of the transaction.

On February 3, 2005, in recognition of the potential increase in working capital relating to the telecommunications tax recovery, Cypress and Parent agreed to amend the Merger Agreement (the Amendment) to increase the merger consideration by \$935,000, making the total value of the transaction \$40.285 million. The parties also agreed in the Amendment, among other things, that accounts receivable attributable to the telecommunications tax recovery will be capped in light of the increase in the merger consideration for purposes of calculating the final merger consideration adjustment.

The Merger Agreement provides that the merger consideration will first be used to repay outstanding indebtedness. The remaining consideration, after transaction expenses, will be distributed to stockholders, with an estimated price per share of \$1.71, subject to final merger consideration adjustments (The \$1.71 per share cash consideration is estimated by Cypress as of

Table of Contents

December 31, 2004 and is subject to adjustment upwards or downwards pursuant to the merger agreement).

The closing of the transaction is subject to certain terms and conditions customary for transactions of this type, including receipt of stockholder and regulatory approvals and other conditions.

ITEM 2 MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

SPECIAL CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

Certain statements contained in this report constitute forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements can be identified by the use of forward-looking terminology such as may, will, intend, continue, believe, or expect, or the negative thereof, variations thereon or similar terminology. These forward-looking statements are found at various places throughout this report. These forward-looking statements generally relate to estimates, plans and objectives related to future operations as well as the markets for our services and products and are based upon management's estimates of future results or trends. Although we believe that the plans and objectives reflected in or suggested by such forward-looking statements are reasonable, such plans or objectives may not be achieved. Actual results may differ from projected results due, but not limited, to assumptions which do not materialize, unforeseen developments, and/or matters beyond our control, including developments relating to the following:

the availability and adequacy of our cash flow to satisfy our obligations, including our debt service obligations, and our need for additional funds required to support capital improvements, development and acquisitions;

the consummation, or the failure to consummate, the acquisition of Cypress by TechInvest Holding Company, Inc.;

recovery of the taxes and surcharges overpaid to certain telecommunications service providers;

economic, competitive, demographic, business and other conditions in our markets and with respect to our product offerings;

changes or developments in the laws, regulations or taxes in the telecommunications industry;

actions taken or omitted to be taken by third parties, including customers, suppliers, competitors, and stockholders, as well as legislative, regulatory, judicial and other governmental authorities;

Table of Contents

the occupancy rates in the buildings in which we maintain access agreements and the rate at which customers move out of and tenants move into such buildings;

the number of persons that our customers employ;

the amounts charged by telecommunication carriers to provide voice and data network elements;

changes in business strategy, capital improvements and development plans;

changes in personnel or their compensation;

an inability to renew or early termination of our contracts;

an inability to increase revenues and reduce costs in our existing operations;

an inability to engage in future acquisitions;

the loss of any license or permit;

resolution of any pending or future litigation in a manner adverse to us; and

the other factors discussed under "Risk Factors That May Affect Future Results" in our most recent Annual Report on Form 10-KSB or elsewhere in this report.

You should read this report completely and with the understanding that actual future results may be materially different from what we expect. You should also read this report in conjunction with our most recent Annual Report on Form 10-KSB. All subsequent written and oral forward-looking statements attributable to us or persons acting on our behalf are expressly qualified in their entirety by the foregoing factors and the factors discussed elsewhere in this report. These forward-looking statements speak only as of the date of the document in which they are made. We disclaim any obligation or undertaking to provide any updates or revisions to any forward-looking statement to reflect any change in our expectations or any change in events, conditions or circumstances on which the forward-looking statement is based, in any future statement, report, press release or other communication.

The following discussion should be read in conjunction with the information set forth in our Unaudited Condensed Consolidated Financial Statements and Notes thereto included in "Item 1. Financial Statements" and the "Statement Regarding Forward Looking Statements" appearing above. The following discussion should also be read in conjunction with our Audited Consolidated Financial Statements and Notes thereto contained in our Annual Report on Form 10-KSB for the year ended December 31, 2003.

OVERVIEW

Cypress Communications Holding Co., Inc. (together with its subsidiaries, Cypress, we, us or our), formerly U.S. Realtel, Inc., provides a full range of reliable, feature rich, integrated telecommunications services to businesses located in 25 major metropolitan markets

Table of Contents

within the United States. We are the preferred communications provider in approximately 1,300 Class A commercial office buildings in our select markets. Our telecommunications services include high speed Internet access and data services, local and long-distance voice services, digital telephone systems, digital satellite business television, voicemail, e-mail, web site hosting, security/monitoring services, and other advanced communications services. We deliver these services over fiber optic, digital and broadband networks that we design, construct, own and operate inside large and medium-sized office buildings.

Cypress reported its first quarterly net income from operations in the quarter ended June 30, 2004. Prior to the second and third quarters of 2004, we have generally incurred significant quarterly and annual operating losses and experienced negative cash flows from operations since inception. Our net income from continuing operations for the three months and nine months ended September 30, 2004 were approximately \$.3 million for each period respectively. As of September 30, 2004, we had cash and cash equivalents of approximately \$1.8 million.

EXECUTIVE SUMMARY

In evaluating our financial condition, management focuses on several key themes and indicators of both revenues and expense as described below:

Revenue

As discussed in our Annual Report on Form 10-KSB for the year ended December 31, 2003, the key areas of management focus relative to our revenues revolve around the status of our customer base, and are focused primarily on the following:

1. the occupancy rates in the approximately 1,300 office buildings in which we maintain access agreements and the rate at which customers move out of and tenants move into such buildings; and
2. the average number of users and average revenue per customer.

During the three and nine months ended September 30, 2004, we experienced a minimal net impact of move in move out activity, which followed several quarters of net decline in this area. The average revenue per customer showed a modest decline during the quarter ended September 30, 2004 over the previous quarter primarily due to seasonal variations in our business. On a year to date basis, the average revenue per customer has been higher than during the fourth quarter of 2003.

We expect to see improvement in the overall occupancy rates in the buildings where we offer our services. Improvement in occupancy rates in these buildings increases the number of potential sales opportunities for our services. Additionally, management believes that recent stabilization in the general employment picture in the United States will result in a stabilization or improvement in the average revenue per customer over what we are now experiencing.

Table of Contents

Costs

One of the most significant cost elements for us is the amounts paid to telecommunications carriers for the provision of our voice and data network elements. These costs have both fixed and variable components. A key focus of management's attention is the proper management of these cost elements.

Starting in late 2002 and throughout 2003, management expended considerable effort in analyzing our network on a building by building basis to optimize the combination of service and cost. We have been successful in reducing our overall network costs as a percentage of revenues throughout the 2004 calendar year, while continuing to provide an appropriate level of service to our customers.

During 2003, we substantially completed a process of obtaining certification to be a CLEC in most of the markets where we operate. CLEC certification allows us to enter into agreements with the incumbent local exchange carriers (ILECs) to obtain network services at rates generally lower than those we previously paid. Starting in late 2003, we began the process of converting our network to the lower rate platforms with the various ILEC providers. This process continued throughout the first quarter of 2004. During the first quarter of 2004, we began to realize substantial network cost savings through this process, which have continued in the subsequent quarters.

The process of network analysis and realigning is ongoing. Management believes that there are additional opportunities for reduction in network costs through either reduction in network elements or transfer of elements to lower cost providers.

Liquidity and Capital Resources

Our primary recent sources of liquidity have been proceeds from the issuance of convertible debentures, lines of credit and bridge loans. The terms of certain of our indebtedness limit our ability to incur additional indebtedness, pay dividends or undertake certain other transactions. We have also pledged certain assets as security under our senior credit facility. We must devote a substantial portion of our cash flow to service our indebtedness and cannot utilize that cash flow for operations.

Beginning in the first quarter of 2002 and continuing throughout 2003, we initiated certain actions intended to improve liquidity and operating results. The results of our actions began to materialize in the first quarter of 2004 and our working capital deficit began to stabilize. We have seen continued improvement in our working capital deficit throughout 2004. Management believes the rate of decrease in our cash position has subsided as a result of the stabilization in our revenues and reduction in overall costs, and that our cash balance, net of short term borrowings from our senior credit facility has stabilized and will begin to increase during the following quarters; however, there is no assurance this will be the case. Our liquidity and capital resources remain a focal point of our management's attention.

Table of Contents

RESULTS OF OPERATIONS

Quarter and nine months ended September 30, 2004 compared to the same periods of 2003.

The following table sets forth the unaudited consolidated financial and operating data, as well as the percentage of revenues represented by certain items in our Unaudited Consolidated Statements of Operations for the periods indicated:

	For the three months ended (in thousands)			
	September 30, 2004	% of Revenue	September 30, 2003	% of Revenue
REVENUES	\$ 19,433	100%	\$ 21,046	100%
DIRECT COSTS	9,663	50%	12,140	58%
REVENUES NET OF DIRECT COSTS	9,770	50%	8,906	42%
OPERATING EXPENSES				
Sales and marketing	607	3%	1,248	